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Article

Profiling the Spatial Structure of London: From Individual Tweets to Aggregated Functional Zones

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Abstract: Knowledge discovery about people and cities from emerging location data has been an active research field but is still relatively unexplored. In recent years, a considerable amount of work has been developed around the use of social media data, most of which focusses on mining the content, with comparatively less attention given to the location information. Furthermore, what aggregated scale spatial patterns show still needs extensive discussion. This paper proposes a tweet-topic-function-structure framework to reveal spatial patterns from individual tweets at aggregated spatial levels, combining an unsupervised learning algorithm with spatial measures. Two-year geo-tweets collected in Greater London were analyzed as a demonstrator of the framework and as a case study. The results indicate, at a disaggregated level, that the distribution of topics possess a fair degree of spatial randomness related to tweeting behavior. When aggregating tweets by zones, the areas with the same topics form spatial clusters but of entangled urban functions. Furthermore, hierarchical clustering generates a clear spatial structure with orders of centers. Our work demonstrates that although uncertainties exist, geo-tweets should still be a useful resource for informing spatial planning, especially for the strategic planning of economic clusters.

Keywords: geo-tweets; spatial structure; urban functions; clustering; topic modelling

1. Introduction

Spatial planning and the allocation of urban resources (e.g., goods, infrastructure, services) need to be supported by accurate and dynamic urban information. In recent years, emerging automatically generated location data typified by smart card data, mobile phone data, and social media data has been widely explored for applications such as, for instance, detecting events [1,2], extracting population groups and their associated patterns [3,4], understanding human activity and mobility behaviors [5], redrawing communities and boundaries [6–8], inferring activity types and land uses [9], evaluating urban functionalities [10,11], and understanding the regularities of cities [12].

This research considers tweets, an emerging location data set for understanding urban functionality and spatial structure. As a social media system, Twitter allows registered users to share short text messages, which are called tweets. There are 330 million average Monthly Active Users (MAUs) according to the most recent annual report by Twitter showing a continued growth in recent years [13]. Compared to other urban mobility datasets, Twitter data is open to the public (in particular by using standard streaming API with “locations” parameter), and highly available in most cities. The data contains rich textual information and the near real-time nature is not available in other

populated datasets. Seeing the advantages, Twitter data has attracted considerable attention from scientific communities. However, most of the previous work concerns the analysis of the tweets' microblog content. The potential around location information needs more active exploration [14,15]. For applications in urban analytics specifically, on the one hand, massive progress has been made using various types of emerging location data. On the other hand, a growing number of discussions have pointed out the drawbacks and consequences rooted in the nature of automatic data—the lack of demographic and contextual information [16,17], and the bias in sampling [18]. This leads to the salient research question behind our work: with inferred information, at what aggregated level can clear and meaningful spatial patterns be detected using geo-tweets in the context of urban analysis?

Therefore, we proposed a multilevel analytical framework named as tweet-topic-function-structure (TTFS) to reveal spatial patterns from individual levels at aggregated spatial scales, integrating an unsupervised learning algorithm with spatial measures. A composite score is proposed to select the best topic model as a base for the follow-up analysis. We applied the framework to a case study of two-year geo-tweets collected in the Greater London Area (GLA). The analytical results fulfil our two-fold research goals. Firstly, the multilevel analysis allows us to test our hypothesis that although the spatial distribution of individual tweets in topics demonstrates degrees of randomness; collective effects at an aggregated level show spatial clusters that correlate with entangled urban functions, which at the city-wide level, enable us to extract a hierarchical spatial structure. Secondly, this work profiles the functionality and structure of the GLA using Twitter data as a proxy, which contributes to a better understanding of the social dynamics in the GLA. In sum, our work explored the potential of Twitter data in informing spatial planning.

Related Work—Mining Spatial Patterns from Geo-Tweets

Twitter users can opt in to geotag their tweets. From a random sampling of collected tweets only 1% are geotagged. These statistics are in line with the other findings [19–21], even though, previous work has proved the performance and functionality of geo-tweets in outlining dynamic urban space. For instance, in [22], tweets in 39 countries were investigated. In particular, they found a positive correlation between the number of tweets on the road and the Average Annual Daily Traffic on highways in France and the UK. In developing countries, such as Kenya, as showcased in [23], tweets have a good coverage across the entire country and could be used as an alternative source of information for estimating flows of people. This paper positions tweets as a type of emerging big human mobility data [24] and explores their potential in the field of urban analytics. A literature review is therefore scoped accordingly. Apart from the works rooted in technical advances, e.g., data mining and machine learning algorithms, previous related research around urban analytics may be summarized into three categories.

The first category of research makes best use of the rich textual information. The microblog system delivers messages in natural language that allows us to understand people's response to the environment and events. For instance, tweets regarding a new Bus Rapid Transit system were extracted and analyzed as an alternative source of understanding user satisfaction [25]. Geo-tweet adds a spatial-temporal dimension to the analysis of perception. It has frequently been applied to model the spreading impacts of emergency situations such as that exemplified by [2,26,27]. For this sort of analysis, the results are comparatively promising as Hashtags were used to filter tweets into themes and contribute a better interpretation of the contents.

The second category gives more focus on the locational rather than contextual information, mostly using spatiotemporal analysis. Steiger, Albuquerque and Zipf [15] did a systematic review and found that although the number of publications around tweets increased dramatically, only 13% of them focus on location information, and even fewer on specific applications. Visual analytics is undoubtedly an important sub-category as shown by the spatiotemporal visualization framework used in [28,29]. In addition, applications regarding human mobility and migration patterns have become an important trend. For example, travel behavior was extracted from geo-tweets in Austria and Florida,

but with a focus on terrestrial long-distance travel only (that which extends over 100 km) [5]. Similarly, long-distance movements were explored in [23]. Furthermore, clustering methods incorporating spatial, temporal, and textual information have been widely applied to infer activity types or travel purpose and segment user groups at an aggregated scale [30,31]. Results were generally verified with travel surveys or census data [9,32], and it was concluded that working and commercially related tweets or topics gave a better estimate. For long-term and even larger spatial scale movement patterns, analysis around migration was explored, such as that in [33,34]. Although significantly limited by the sample size of valid tweets, long-term historical tweets data is still useful for exploratory analysis and inferring trends.

The third category emphasizes urban morphology and system dynamics. It overlaps with the two previous categories. Twitter data has been used to redraw the boundaries and landscapes in social space, rather than physical geographical space [35]. In another work developed by Longley and Adnan [36], demographic information was also inferred from tweets user profiles and combined with land-use data to conduct a geo-demographic classification of the GLA. In [10], a quantitative measure was proposed implementing Jane Jacobs' concept of diversity and vitality and used Twitter as a proxy for urban activities. Similarly, location-based check-in data have been used to infer place significance and assess functional connectivity [11]. Our work aligns with this category but emphasizes spatial structure on top of multilevel analysis.

There is, in fact, a fourth area of enquiry, relating to the above three, which looks beyond the use of tweet data, at all emerging mobility data types, and this remains an area of longer-term interest for our work. This category investigates the uncertainties in the detected phenomena, in the methods adopted, and in the tweet data itself. For instance, [37] discussed the similarities of patterns across temporal, geographical and semantic characteristics in tweets data. Jurdak, et al. [38] found similar overall features exist in mobile data and geo-tweets. They also reported variability caused by regular and irregular users and animalized movements. In fact, the same issues were observed in other types of mobility data [12,39]. Discussions around regularity and variability were initiated a while ago with open questions posted. For instance, is there a universal pattern in mobility regardless of urban context [40,41]? Are there limits in predicting mobility [42,43]? A discussion of this topic, with materials drawn from our analysis, is touched upon in the last section.

2. Materials and Methods

2.1. Data and the Study Area

The Twitter data for this study were sourced using a standard Twitter streaming API between June 2015 and June 2017. The Twitter API provides a free and straightforward way to query a portion of streaming tweets and returns results in a JavaScript Object Notation (JSON) format. The analysis used geo-tweets only. Geo-tweets refer to those that have valid coordinates while excluding those having a location tag only. Basic figures are given in Table 1.

Four steps of data cleaning were conducted. The first three steps follow a generic preliminary data processing that remove outliers by conditions. The last step is to prepare the data for text mining with commonly used packages, i.e., re and Gensim. First, only tweets with coordinates falling in the GLA were kept. Second, tweet accounts that posted an anomalous number of tweets greater than average by a standard deviation were removed, as these are likely to be fake users or commercial accounts. Third, tweet accounts that kept on posting at repeating coordinates were deleted, as these are usually official accounts such as weather broadcasting. After these three steps, the distribution of tweets per user id shows an exponential-like decay distribution without a long tail. Manual checking was conducted for sampled tweets by user ids to verify our data cleaning process. The last step is text cleaning for topic modelling. Tweets with fewer than four words were removed because they are too short and do not contribute any meaningful content but instead, may bias the results. It is worth mentioning that a phrase detection process was applied to automatically detect common phrases as

a step in the text clean-up. This combines words and forms phrases especially for location names, for instance, “greater_london_area” is a combination of three words. We found that forming phrases decreases the bias in analysis caused by frequent repeating words, such as “great” (which is the root of greater).

Table 1. Tweets data from June 2015–June 2017.

| Data Processing | Number of Tweets | Number of Users | Avg. Tweets Per User_id |
|-------------------------------------------------------------------|------------------|-----------------|-------------------------|
| 1. All geo-tweets collected in GLA | 6,647,704 | 483,444 | 13 |
| 2. Remove repeating ids | 4,166,542 | 481,007 | 9 |
| 3. Remove repeating coordinates | 2,275,852 | 326,218 | 7 |
| 4. Remove tweets with fewer than 4 words (after cleaning up text) | 1,938,275 | 288,603 | 7 |

Our analysis aims at including a full spectrum of urban functions. Therefore, all valid tweets are included in the analysis regardless of the time and frequency of tweeting. Geospatial data at Middle Layer Super Output Area (MSOA) level were used for summarizing and mapping (as shown in Figure 1 left). The average population of an MSOA in London in 2010 was 8346. We chose to use MSOA level because it gives an adequate spatial resolution (938 zones for the GLA) while at the same time avoiding null values. As shown in Figure 1 right, there were no single zones without geo-tweets.

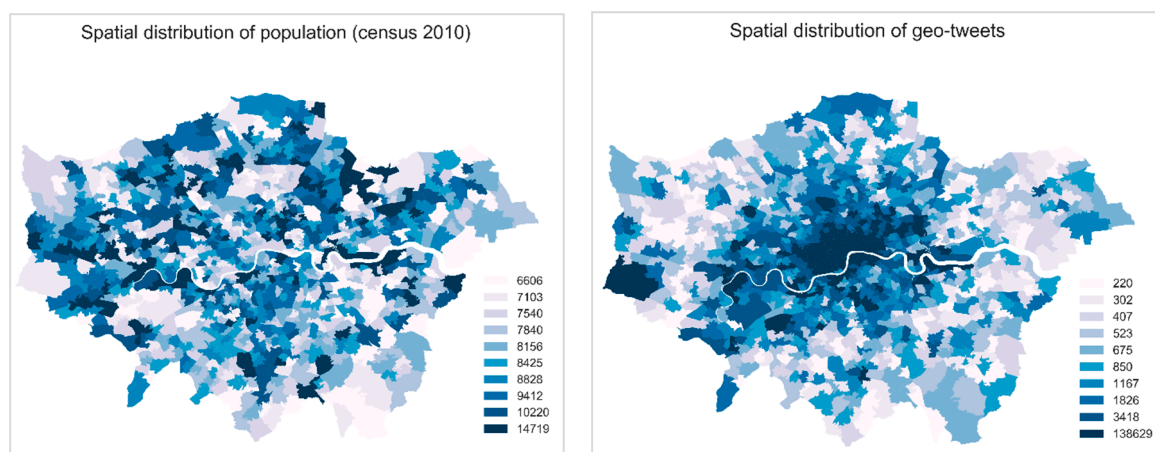


Figure 1. Spatial distribution of population (left) and geo-tweets in zones (right).

2.2. Methodology

We intentionally made the framework more generic by using well-established methods (e.g., Latent Dirichlet Allocation (LDA), Multivariate Clustering) to ensure such a framework can be easily adapted to other case studies across different fields. A comparative study is the next step to verify if the insights gained in this work can contribute to other urban contexts. The two subsections below present the most critical elements in our methodology: (1) the workflow; and (2) an additional indicator for model selection for the research of urban spatial patterns.

2.2.1. Framework—Tweets-Theme-Function-Structure (TTFS)

We proposed a three-step framework that infers urban information from geo-tweets as that shown in Figure 2 (step 1–3 is denoted from top to bottom). The first step is topic modelling of tweets and interpreting meaning of topics in urban context. For implementation, we use the Mallet Java topic modelling toolkit re-developed by Gensim with a python wrapper [44]. The way we select the best number of topics is detailed in Section 3.2. The second step is a summary analysis

along with a qualitative interpretation of each topic and its projected urban functions. Local spatial autocorrelation measures by Pysal [45] were applied to extract and analyze spatial clusters. In particular, local indicators of spatial association (LISA) were applied, which identify hot spots that reflect heterogeneities and contribute to global patterns [46]. The third step is multivariate hierarchical clustering using the distribution of topics in each zone as vectors of input data. For instance, if there are T topics defined in step 1. The vectors used for spatial clustering in step 3 will be a vector of T variables. A spatial structure is expected to be identified after classifying zones into different groups.

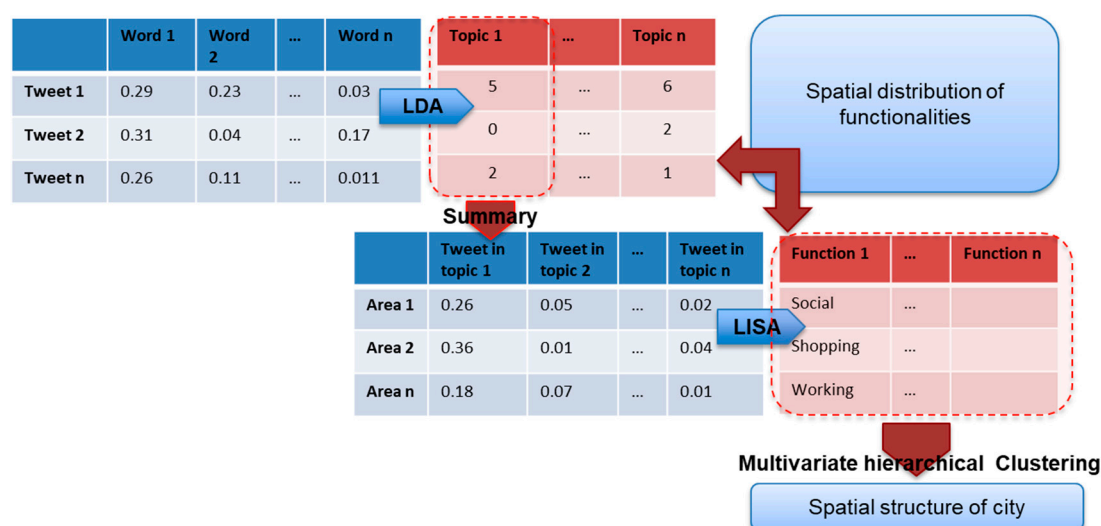


Figure 2. TTFS Framework for profiling urban functionality and structure from geotagged tweets.

2.2.2. Indicators for Select the Number of Topics

To extract information from our textual data, we applied one of the most prevalent topic modelling approaches—Latent Dirichlet Allocation [47]. LDA assumes each document in a corpus contains numerous latent topics and each word is drawn from one of those topics. During calculation, each word is considered to be a vector, and each topic is a unique word probability distribution, and similar semantic information will be grouped by underlying mathematical techniques. A generally agreed challenge of topic modelling is the interpretation of topics, which matters to the selection of the most optimal topic model. In this study, it is crucial because the detected topics define base urban functions for follow-up analysis. A commonly adopted way to select the best topic model is by coherence value, which measures the quality of individual topics [48]. In general, the higher the coherence value, the better the quality of the topics. We implemented a grid search of best topic models and ended up with the same conclusion as that in [49]. Increasing the number of topics (T) leads to higher coherence values. However, the higher value does not always mean the most meaningful value. Bringing too many topics for an in-depth review of topics is not the focus of this research and gives no help to the distinguishing between urban functions and the associated spatial patterns. As a trade-off, on top of coherence value, we added a global spatial autocorrelation measure, which involves the study of the distribution over the entire area and sees if the distribution displays clustering or not. We chose the topic models that generate good spatial clusters, as it is generally known that urban agglomeration happens as a natural process. For that spatial autocorrelation calculation, Moran's I [50] is applied with the distribution of tweets in topics used as input vectors. To be more specific, if nine topics ($t = 9$) were used, nine autocorrelations will be calculated, and we take the average value. To avoid any bias caused by the uneven distribution of tweets (as shown in Figure 1 right, a significant number of tweets were concentrated in inner London area), the distribution of tweets in topics are normalized by each zone.

3. Results

The presentation of results is structured in line with the workflow presented in Section 3.1 along with technical details. They are, moreover, aligned with the three subsections discussing the results generated in this work and related to the discussion of urban mobility related literature. The focus is multifold. First, it introduces a measure to quantify the general challenge of topic modelling, topic number t . Second, we demonstrate a spatial autocorrelation analysis to infer hot spots and structure with the topics which we labelled. Last, we construct a framework which reveals the spatial structure based on topics and functions, as well as the underlying correlations with other urban theories or models.

3.1. Inferring Activity Types and Entangled Urban Functions

The optimal topic model was selected with nine topics identified using coherence values and an average spatial autocorrelation measure. In general, the coherence values increased along with the number of topics as aforementioned. The result is in line with that in the data mining literature [49]. Conversely, the mean value of spatial autocorrelation decreased. This indicates the spatial distribution is exhibiting higher levels of randomness, which makes the classification and interpretation of topics more complicated when considering its associated spatial patterns. Therefore, topic model with nine topics was selected as shown in Figure 3 (vertical line) as a trade-off between coherence and autocorrelation values.

Table 2 lists the clustered nine topics, the representative words in each topic, and the mapping from words to topics and to their associated urban functions. The mapping is merely a qualitative analysis process. As one way of verification, the detected keywords are closely related to those identified in previous work [35,37]. Therefore, when defining the topics as activities, we referred to the labels defined in related work. The classification of urban functions is related to the National Land Use Classification in the UK [51], in which, 13 main land uses are defined along with a decomposition into several sub-types. When mapping these activities to urban functions, we found it is not possible to make a 1-to-1 mapping, because the labelled activities (column 2, topic) could happen in more than one urban functional area. This revealed the shortcomings and the research potential for classifying land use in functionally complicated urban area. One exception is topic 6—food and drink—which is a straightforward case and is closely associated with the function of retail. The other topics all exhibits a 1-to-N relationship. For instance, topic 5 routine activities are a high-level classification composed of work, education, residential, etc., as we can identify from the keywords. The corresponding urban functions could be residential, office, education, as well as people tweeting on their way to their destinations; City hub is equivalent to multifunctional zones that attract large volumes of flow population. The places identified in the keyword include critical transport hubs and popular tourist sites.

It is also worth noticing that the even distribution of topics given in the last column of the table—the ratio of tweets in the topic—is quite unlike the statistical distribution of trip purpose gained through official travel demand surveys or inferred activities from other mobility datasets, such as smart card data [52]. In these, commuting trips have much higher occurrences in urban travel than indicated in our Twitter data. This indicates the limits of using tweets for travel demand prediction. The underlying reason for this could be the motivation for tweeting which will be further discussed and the intermittent absence of mobile signal, such as that experienced in the London Underground, resulting in data uncertainty.

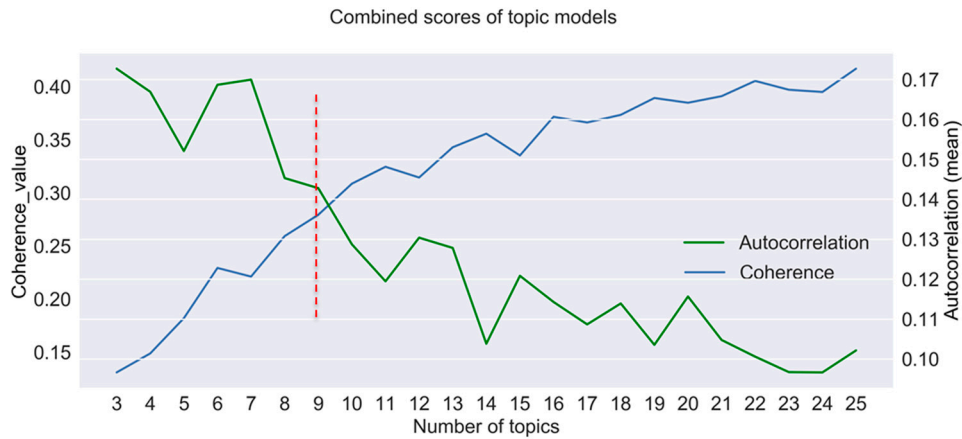


Figure 3. Selection of the best number of topics for unveiling spatial patterns.

3.2. Unveiling Collective Patterns from Randomness through a Spatial Clustering of Functional Zones

From the entangled urban functions embedded in tweets, we conclude that, rather than taking modelled topics of the tweet as a defined functionality of space, it is more reasonable to take it as a layer of probability from which we may infer spatial distributions and hotspots.

In the second step, spatial correlation analysis was applied. A spatial weight matrix was constructed using a K nearest neighborhood (KNN) method with K set to be 10. Our experiment showed that choices of alternative K would only smooth the spatial distribution to a certain degree, but it made no dramatic change to the observed overall trend. Noting that the index of the matrix in Figure 4 corresponds to the identification of topics in Table 2 we see that the non-diagonal cells are bivariate spatial correlation of two different topics. A higher value means the distribution of the two topics is likely to change accordingly in space. Overall, low bivariate correlations were observed, which is indicative of a spatially stable classification of topics.

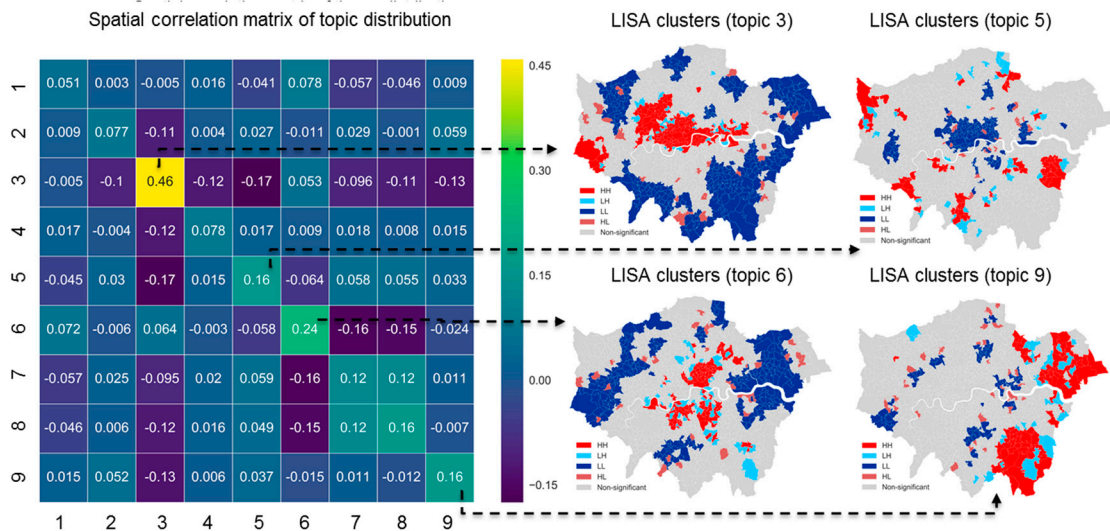


Figure 4. Local spatial autocorrelation matrix (left) and maps hotspots of selected topics (right).

Table 2. An interpretation of words in topics and responding urban functions.

| c | Topic | Words in the Topic | Urban Functions | Moran's I | Ratio_tw (%) |
|---|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|-----------|--------------|
| 1 | Fashion and arts | Beautiful, make, studio, check, shoot, summer, light, photo, shop, art, gorgeous, top, hair, style, colour, beauty, wear, design, hand, eye, blue, set, exhibition, piece, store, black, project, perfect, collection | Recreation and leisure/retail | 0.051 | 11.94 |
| 2 | Events | Time, tonight, show, year, today, start, ready, friday, tomorrow, party, open, Christmas, week, book, event, Saturday, weekend, free, visit, end, part, join, finally, wait, leave, month, bring, ill, launch, excited | Recreation and leisure/community services | 0.077 | 10.31 |
| 3 | City hub | London, greater_london, city, hotel, covent_garden, station, england, london_underground_station, bridge, victoria, good_morn, central, royal, tower, canary_wharf, westminster, kings_cross, tube_station, mayfair, hyde_park, soho, kensington, leicester_square, wembley, hospital, united_kingdom, notting_hill, camden_town, platform | Recreation and leisure/Retails/Transport | 0.46 | 15.34 |
| 4 | Sight and view | Posted_photo, house, bar, place, park, street, view, road, garden, pub, cafe, pic, soho, market, theatre, centre, spot, town, shoreditch, east, camden, south, room, local, pretty, chelsea, queen, dog, church, west | Recreation and leisure/Retail | 0.078 | 12.14 |
| 5 | Routine activities | Today, day, work, back, morning, home, run, nice, feel, week, session, walk, bit, post, sunday, long, class, train, office, sun, hour, finish, gym, Monday, training, start, break, hard, early, follow | Residential/Industry and business/ transport | 0.16 | 10.03 |
| 6 | Food and drink | Drink, lunch, food, coffee, restaurant, breakfast, dinner, beer, eat, special, cocktail, delicious, brunch, drinking, green, cake, red, tea, wine, treat, hot, burger, fresh, taste, perfect, meal, chocolate, sweet, chicken, serve | Retail | 0.24 | 11.17 |
| 7 | Business information, networking | People, life, thing, make, give, talk, bad, world, call, find, change, support, service, read, woman, job, share, learn, high, lose, business, point, story, word, stop, student, plan, group, idea | Industry and business/transport/educational | 0.12 | 10.03 |
| 8 | Watch | Big, watch, live, play, man, club, boy, game, music, miss, face, school, film, turn, head, baby, moment, kid, video, dream, world, heart, picture, win, star, dance, listen, fuck, king, rock | Residential/Recreation and leisure | 0.16 | 9.55 |
| 9 | Socializing | Good, great, love, day, night, amazing, lovely, last_night, happy, evening, team, yesterday, friend, girl, fun, meet, guy, birthday, catch, awesome, enjoy, wonderful, weekend, lot, celebrate, happy_birthday, afternoon, family, lady, hope | Recreation and leisure/community services | 0.16 | 9.48 |

The diagonal of the matrix is the spatial autocorrelation of each topic distribution. In general, values above 0 indicate trends of spatial clustering, with 1 indicating strong clustering, and below 0 meaning degrees of randomness. The autocorrelation values, though all above 0, do not exhibit a strong clustering effect, overall. It is not a surprising result since the distribution of dominant topics in zones does not give any clear spatial partition in GLA. In other words, any topic could be tweeted anywhere in the city, suggesting that spatial dimension is not the most important factor in tweeting behavior. Nevertheless, comparatively higher autocorrelations of some topics were obtained as expected. For instance, City hub (Topic 3) shows the most significant hotspots of big hubs in GLA that loosely connected from the west end to the north-west (Wembley), expanding to canary wharf and the city airport, and areas near Heathrow airport. Most popular catering (topic 6) areas are concentrated near to the central area. There is a partition of east/south London (Bromley and Havering borough) to the rest of the area in the spatial distribution of topic 9, which can be explained as social activities with family and friends mostly happening locally and in residential areas. These two boroughs are likely to function as relatively more self-sufficient communities. Not all spatial clusters are so easily interpreted in relation to topics. For instance, topic 5, does not generate either a big hotspot in inner London representing working places, or widely distributed small hotspots representing residential areas. Overall, we conclude that dominant topics characterize urban space only at an aggregated spatial level. Some patterns that could not be well interpreted (e.g., topic 5) suggesting that tweets reflect what people are talking about, rather than where the messages are sent. The mismatch between functionality in talking and in space is somewhat anticipated, as that shown in Figure 1, even by visual comparison, the distribution of residential population and tweets have little correlation.

3.3. Constructing a Spatial Structure of Economic Clusters from a Higher-Level Clustering

Building on the foregoing analysis, the final step explores whether we can construct a clear spatial structure from the topics and functions. Considering the entangled urban functions, we adopted the distribution of topics instead of one dominance topic as a descriptor of zones. Agglomerative clustering is applied to generate a hierarchical structure using distributions as input features. In theory, the higher-level branches indicate higher-level partitions of space. The zones with similar feature will be clustered. Moreover, no spatial constraints were added to the clustering process, as we would like to know, whether the generated clusters embed spatial patterns in their nature, and whether the geographical mapping of clusters would demonstrate any underlying correlations with known urban theories or models (e.g., central place theory).

A dendrogram representation of the clustered result is shown in Figure 5 (left); the geographical representation of the clustering reflects the spatial structure of the city shown in the middle, and the composition of functions in terms of topics in each cluster is demonstrated in the bar chart on the right. Theoretically, by cutting the dendrogram at different levels, urban space will be partitioned from big clusters to decomposed small sub-clusters. To demonstrate the mechanism, we chose three thresholds to cut the dendrogram as denoted by the dashed lines. Giving N denotes the number of clusters, when setting $N = 2$, the map in the middle reveals a clear spatial clustering with the most significantly connected area located in central London in red color. The composition chart on the right side shows that this cluster has a significant portion of topic 3 which means a strong association with retail functions. We then progressively set the N to 6 and 12 respectively to generate more clusters. The areas partitioned in scenario $N = 2$ have been further decomposed into smaller groups, denoted in gradually varied colors. As we generate clusters in lower levels, areas with even stronger characteristics were extracted, such as that marked in red dashed lines, indicating the first order urban centers and second order centers. Overall, the Twitter geography reveals a polycentric spatial structure, with a big center in inner London and small centers distributed across outer London. As aforementioned, tweet topics do not give an adequate representation of working and residential functions quantitatively. The detected centers are economic clusters rather than multifunctional ones. Therefore, the order and locations

of centers are likely to reflect a central place theory [53], which explains the primary purpose of the central place as the provision of goods and services for its surrounding area.

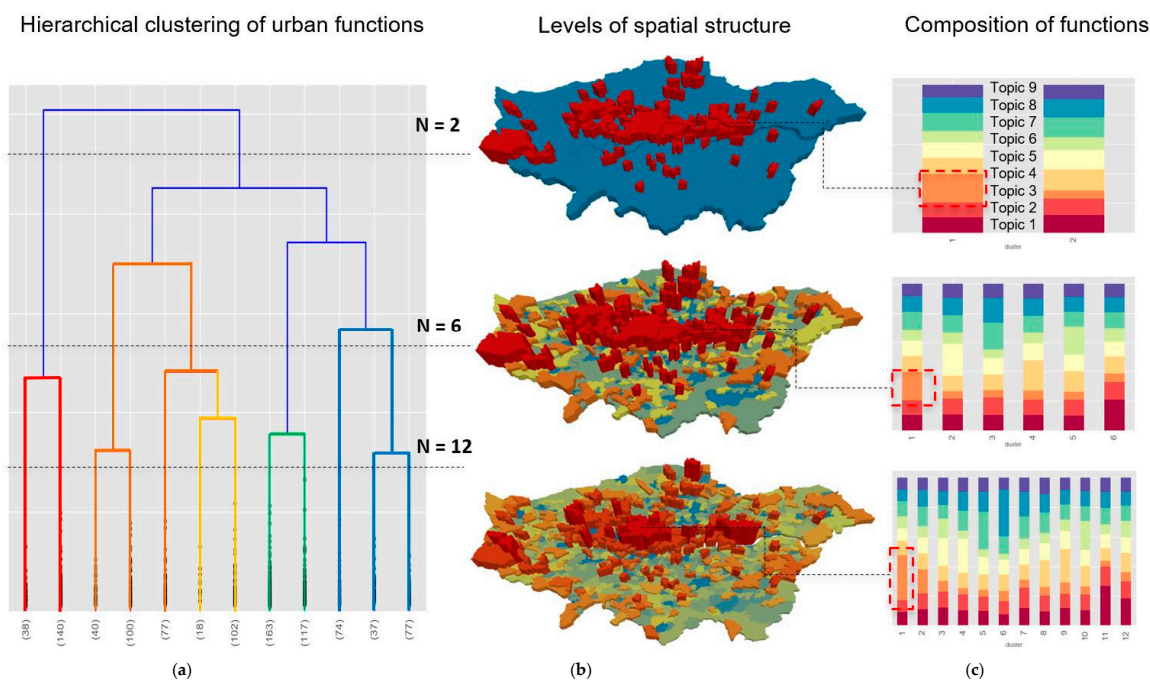


Figure 5. A hierarchical clustering (a), the associated multilevel spatial structure (b), and the corresponding composition of functions (c).

4. Discussion

Previous work has comprehensively discussed the bias, limitation and uncertainties of social media data from various angles, for instance, by comparing data from different platforms [17], by a critical analysis on methodology [18], and by pushing forward a new concept of geoscience [14]. The results generated in our multilevel analysis, including unexplained patterns, can also be aligned with the insights given in these works since we position our research in the field of urban analytics using emerging mobility data. This section summarizes and discusses the data limitations by comparison with alternative data sources.

Smart card data and mobile phone data are used as comparators because they have been widely used for the same type of analysis presented in this work namely, inferring urban activities, identifying urban functionalities and detecting spatial structure (summarized in Table 3) [54,55]. Uncertainties exist in all three types of dataset, some of which are rooted in the way the data is generated. For instance, Twitter data does not cover the entire population like the other data sets, so the representation is questionable [21,56]. Its location information does not come as a well-structured trajectory data and has a weaker association with travel demand when compared to smart card data. Spambots and commercial tweets hiding in the massive volume of “user-generated” data confuse the interpretation of data. In other words, the characteristics of the data in some aspect determine its usage and limitations in urban analytics.

In this light our general conclusions based upon our findings, are set out below and these will condition the directions of our future research.

- Tweets data has the potential to be used for understanding activity patterns especially for recreation and retail related activities. Its use, however, for predicting travel demand is limited because the quantity of commuting trips is not adequately represented.
- The detected spatial patterns reflect where and what some people are talking about rather than the nature of the activities associated with particular locations. This is caused by the bias embedded

in the data generation as tweets only capture the population who use social media, and people use social media mainly for sharing information.

- Although bias exists at a disaggregate level, at an aggregate level, a multilevel spatial structure can still be extracted that can be used for spatial planning of urban resources, especially, for the strategic planning of economic clusters.

Table 3. Comparison of emerging big urban mobility data. (* individual-level records).

| Data Type (Openness *) | Coverage of Population | Granularity | Features |
|------------------------------------|-------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|
| Smart card data (confidential) | Public transport user | Well-structured with origin and destination points; Covers long period; | All urban activity type and good proxy to travel demand survey. Structural changes could be inferred. |
| Geo-tweets (Open data through API) | Social media users, and 1% geotag | Data points that possible to be converted to trajectories, origin and destination needs to be inferred; Covers long period; | All urban activity types can be inferred. Better performance for recreation and retail purposes that structure of economic clusters. |
| Mobile phone (Passive data) | Mobile users but covering nearly all population | Call Detail Record (CDR) generates origin and destinations; location data depends on the density of the mobile tower. Covers long period; | All urban activity type and good proxy to travel demand survey. |

5. Conclusions

In summary, this work conducted a multilevel analysis of geo-tweets in the GLA. We proposed (1) a generic framework that can be easily applied to the other case studies; (2) an additional indicator to identify the best topic model for urban spatial analysis; (3) an approach of using tweets to proxy the hierarchal structure of urban space. The mechanism of this multilevel clustering work shares similarities with the type of artificial neural network (ANN) methods that mapping high dimensional data (millions of tweets) to lower dimensional space (less than 10 urban functions). However, by decomposing the analysis to multi-step tasks—namely from tweets to topic, from topics to functions, and from function to structure—we can have a deeper look into the meaning of patterns at different levels of aggregation. By applying the proposed methodology to Greater London, although detected topics and urban functions are largely entangled, collectively, better-defined spatial patterns, e.g., spatial structure, were detected at an aggregate level.

The discussion in Section 4 on the potential and limitations of the data is still far from comprehensive. The conclusions we made are mostly about facts drawn from data characteristics and statistical values. The underlying reason is rooted in the way data was created. For instance, who is using the service [17]? And who contributes data assets, rather than noise [56]? Future research will be developed in the direction of examining the regularity and variability of urban activity patterns. We would like to have a more in-depth and quantitative analysis of the uncertainties within the data and the uncertainties inherent in the analytical methods and the urban context of the analysis. For instance, we would wish to know more about the sample size of the data and its relation to the stability of the analytical results. Moreover, this tentative work only investigated urban stock, i.e., activities in areas; further work will investigate flows and the connection between spaces over time. Finally, this paper contributes only one case study and one type of mobility data set, which cannot, of itself, lead to a comprehensive conclusion. However, it is possible to gather more evidence by

adapting the generic framework and more sophisticated techniques to Twitter data in other cities, for which this work could serve as a useful basis.

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