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Impact of a medical mobile phone app (QUIPP) for predicting preterm birth on the anxiety and decisional conflicts faced by women in threatened preterm labour.

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12 13 **(1) Conflict of Interest**

14 AS is Principal Investigator on Hologic® funded science grants, which are paid directly to
15 institute. NC received financial assistance from Hologic® covering expenses only, paid directly to
16 institute, to provide educational talks on preterm birth. The other authors report no conflicts of
17 interest.

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19 EQUIPTT was granted a favourable ethical opinion (REC reference 17/LO/1802) by the London
20 Bridge Research Ethics Committee on 21 November 2017

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22 The development of the QIiPP app and the EQUIPTT study are funded by the Guy's and St
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27 **(4) Clinical Trial Registry and Registration number**

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41 Care.

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52 **Introduction**

53 In the United Kingdom (UK), 8% of babies are born preterm (before 37 weeks' gestation)(Office for
54 National Statistics, 2019). Babies who survive preterm birth are at high risk of short and long-term
55 health problems (Liu *et al.*, 2016; Patel, 2016), and The Department of Health is therefore aiming to
56 reduce the preterm birth rate to 6% by 2025 (Department of Health, 2017; NHS England, 2019).

57 However many women who present before 37 weeks' gestation with symptoms of labour do not do
58 on to deliver their baby early (Iams *et al.*, 2002). The difficulty in diagnosing preterm birth means
59 that triaging women who present with symptoms of threatened preterm labour (TPTL) is a challenge
60 (Carter *et al.*, 2018). Clinicians need to balance the risks of over-medicalising the majority of women
61 who will not deliver early (Iams *et al.*, 2002), with the small risk of preterm delivery for those
62 discharged home (DeFranco, Lewis and Odibo, 2013). This challenge is compounded by current UK
63 guidance which advises treating all women who present under 30 weeks' gestation in threatened
64 preterm labour (TPTL) (NICE, 2015). This is despite that most women presenting in TPTL will not have
65 delivered within seven days (Iams *et al.*, 2002), leading to psychological, economic and clinical
66 implications of unnecessary interventions (Watson and Ridout, 2015; Watson *et al.*, 2019).

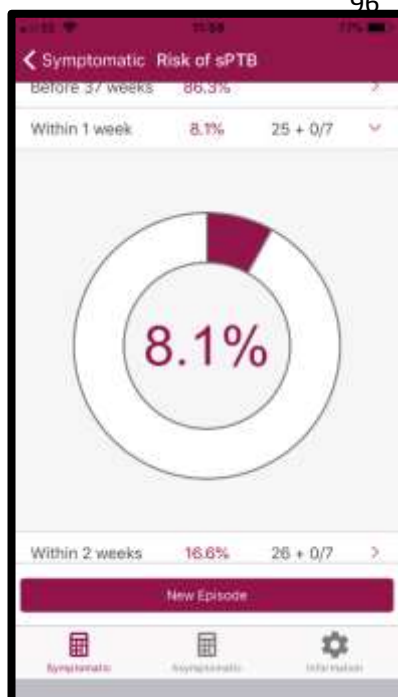
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68 For women experiencing TPTL, alongside the potential frightening consequence of delivering their
69 baby early, they describe conflicting emotions and feelings, which could affect the decisions they
70 make about their care. Women's 'decisional conflict' (defined as a "state of uncertainty about a
71 course of action" (The Ottawa Hospital Research Unit, 2003, p 2) may be increased by these
72 contradictory emotions. For example these could include, their responsibilities (not wanted to be
73 away from older children while needing to be an inpatient for their unborn child), the opposing
74 advice they may receive from different clinicians, and/or feeling tense due to preterm labour
75 symptoms while trying to stay calm for the unborn baby (Carter *et al.*, 2018). These emotions and
76 feelings could all affect how a woman makes decisions about her care and inadvertently prevent
77 joint decision making. To improve women's experiences and decisions around TPTL, clinicians need

78 to be aware of their complex emotions and what issues are important to them. This would promote
79 individualised care, shared decision-making, and reduce 'decisional conflict'. The uncertainty of TPTL
80 and the decisions around TPTL that women face, often results in increased maternal anxiety, which
81 is in itself a risk factor for premature delivery (Rich-Edwards and Grizzard, 2005; Latendresse, 2009;
82 Christian, 2012).

83

84 The QUIPP app is a free, validated mobile phone application (app) that supports clinical decision-
85 making by providing an individualised risk of delivery within clinically important time points (i.e.
86 within one, two and four weeks of testing, and before 30, 34 and 37 weeks' gestation (Kuhrt *et al.*,
87 2016; H. A. Watson *et al.*, 2017; Carter *et al.*, 2019; Watson *et al.*, 2019). The risk score is based upon
88 the woman's risk factors for preterm birth i.e. history of preterm birth or prelabour preterm
89 ruptured membranes (PPROM), invasive cervical surgery (e.g. LLETZ or cone biopsy) and multiple
90 pregnancy) and her clinical test results (fetal fibronectin; fFN) and cervical length. Alongside
91 generating a percentage risk score, the QUIPP app also provides the risk score in an infographic
92 donut chart (see Figure 1), allowing the clinician to communicate with the woman in an easy to
93 understand format. It is possible that informing women of their risk status using the QUIPP app
94 [which incorporates fFN and/or cervical length, both of which have high negative predictive values
95 (Tsoi *et al.*, 2005; Abbott *et al.*, 2013; Bruijn *et al.*, 2015)], would help to reduce anxiety in women
96 with a lower risk of imminent delivery (Carter *et al.*, 2018).



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Figure 1 An image generated using the QUIPP app and knowledge of patient history, cervical length and fetal fibronectin measurement. Clicking on the numeric risk score at the top of the screen creates the associated donut risk infographic. In this example, a woman has an 8.1% risk of delivering with 1 week of the test and a 16.6% risk of delivering within 2 weeks. (Image used with consent from the QUIPP Team)

105 The importance of shared decision-making was highlighted by the 2015 Montgomery v Lanarkshire
106 case, which emphasized the need for clinicians to present information in a meaningful way to
107 patients (Chan *et al.*, 2017). With this in mind, the QUIPP app was designed in collaboration with the
108 Women's Health Academic Centre's Preterm Birth Studies Public and Patient Involvement (PPI)
109 group and women participating in a qualitative part of the PETRA study (REC Ref.14/LO/1988), the
110 findings of which are reported elsewhere (Carter *et al.*, 2018, 2019). The addition of the
111 corresponding donut chart infographic in the app provides clinicians with a visual risk illustration, in
112 addition to the % risk score, which they can use to enhance communication with women.

113

114 Aim

115 The aim of this study is to evaluate whether the use of the QUIPP app results in lowering levels of
116 anxiety and decisional conflict in women experiencing threatened preterm labour.

117

118 To determine whether QUIPP reduced decisional conflict and improved shared decision making, we
119 will investigate a subgroup of EQUIPTT trial participants' decisional conflict levels following their
120 TPTL clinical assessment and compare findings between women where had the QUIPP app had been

121 used and those where it had not been used. We will also investigate women's anxiety before and
122 after TPTL clinical assessment.

123

124 **Methods**

125 Study Design

126 The EQUIPTT study (The Evaluation of the QUIPP app for Triage and Transfer) was a randomised
127 cluster trial, carried out in 13 UK hospitals in London, the South East and the Midlands which aimed
128 to evaluate the impact of the QUIPP app on inappropriate management for TPTL [REC Ref.
129 17/LO/1802;(Watson *et al.*, 2019)]. For the first six weeks, all 13 sites continued their normal triage
130 practice for TPTL to allow a run-in period and collect baseline information. Seven sites were
131 randomised to the QUIPP app intervention (to use as a decision and communication tool) and six
132 sites were randomised to the control (continued their normal practice) for a 9-month period. In the
133 final 6-week period the QUIPP app intervention was established at the control sites. Ensuring the
134 QUIPP app would be established at control sites incentivised all sites to participate in the study,
135 regardless of how they were randomised. A subset of participants were asked to complete a
136 questionnaire booklet which was used to evaluate decisional conflict and anxiety (supplementary file
137 1).

138

139 For this subset, women were enrolled through convenience sampling as they attended the maternity
140 assessment centre with symptoms of TPTL between 26th March 2018 - 12th February 2019 (this
141 included the 9-month study period and final 6-week period as described above). Women were
142 recruited at all 13 sites for QUIPP app intervention as the control sites also used the app during the
143 final 6-week period of the trial.

144

145 Data Collection

146 Women presenting to the maternity assessment unit with symptoms of TPTL were provided with a
147 study patient information leaflet (supplementary file 2). If they wished to participate and complete
148 the questionnaire booklet, written informed consent was taken by local site research midwives.
149 Inclusion criteria required the women to be between 23⁺⁰ - 34⁺⁶ weeks' gestation with symptoms of
150 TPTL (i.e. abdominal pain/back pain/tightenings). Women were excluded if they had a definitive
151 diagnosis of labour (i.e. regular painful contractions with cervical change of more than 3cm on
152 speculum or digital examination), confirmed rupture of membranes (on speculum examination) or
153 significant vaginal bleeding.

154

155 Instrument

156 The 5-page questionnaire booklet comprised two sections and was designed in collaboration with
157 the King's College London/St Thomas' Hospital Preterm Birth Studies Patient and Public Involvement
158 (PPI) panel. The first section was completed before her assessment with a clinician and consisted of
159 demographic and medical information (e.g. maternal age, ethnicity, gestational age, parity, previous
160 preterm birth), symptoms, frequency of symptoms, severity of pain, and a pre-assessment anxiety
161 score. The second section was completed following clinical assessment and included questions on
162 what tests had been undertaken, whether the clinician had used the QUIPP app, the agreed care
163 plan, questionnaires to determine post-assessment anxiety and decisional conflict scores and a free
164 text comment box.

165

166 The pre and post-assessment anxiety scores utilised the Visual Analogue Scale for Anxiety (VASA)
167 (Hornblow and Kidson, 1976), which has more recently been used in other maternity studies (Hepp
168 *et al.*, 2016). The scale comprised of a 10 cm horizontal line with '*not at all anxious*' on the left-hand
169 side, and '*extremely anxious*' on the right-hand side. Women were asked to mark how anxious they

170 felt on the line. The local research midwife then measured the line with a 10 cm ruler to produce a
171 VASA score (i.e. 2.5 cm = a score of 2.5). The scores could range from 0 (low anxiety) to 10 (high
172 anxiety). For reliability, the questionnaire booklets were printed in advance for all sites to ensure
173 that the visual anxiety scale printed as 10 cm exactly.

174

175 The Decisional Conflict Scale (O'Connor, 1995) involves 16 statements about the care offered to
176 them following TPTL assessment. There are five response categories for each statement, ranging
177 from 'strongly agree' to 'strongly disagree'. The local research midwife calculated and recorded a
178 score to each response from 0 (strongly agree) to 4 (strongly disagree). The response scores for the
179 16 statements were calculated (summed, divided by 16, and multiplied by 25) as per the Decisional
180 Conflict Scale User Manual (The Ottawa Hospital Research Unit, 2003). The final calculated scores
181 ranged from 0 (no decisional conflict) to 100 (extremely high decisional conflict).

182

183 Sample Size

184 Target recruitment for the EQUIPTT questionnaire sub-study was 300 participants (approximately 25
185 recruits per site), allowing for non-compliance and missing data. Based on previous research using
186 visual analogue scale scores (Allred, Byers and Sole, 2010), a total sample size of 272 was required at
187 standard levels of significance ($\alpha = 0.05$ two-sided) to achieve 90% power to detect a 10%
188 difference in mean VASA scores between sites with and without the intervention.

189

190 Data Analysis

191 Following completion of the questionnaire booklet, the local research midwives entered the
192 anonymised data from the booklets onto a pre-prepared Microsoft Excel spreadsheet. The research
193 midwives then cross checked the typed data with the paper copies. The spreadsheet was formatted
194 with drop-down pre-populated answer boxes to minimise error during data transfer. The original

195 paper questionnaire case report form was stored in the study folders (kept in a locked cupboard or
196 room) at each local site, while the anonymous spreadsheet was sent electronically to the study
197 coordinators. The study coordinators saved the anonymous spreadsheets on a secure King's College
198 London network which was only accessible through an individual username and password. Once
199 recruitment had finished at all sites, the study coordinators amalgamated the anonymous local
200 spreadsheets to create one spreadsheet of all sites. The data were then analysed using Stata 15
201 Statistical Software (StataCorp, 2017).

202

203 The demographic data, symptom data, and agreed care plan were summarised. A repeated
204 measures ANOVA (RMANOVA) undertaken for the VASA scores with time point (pre-assessment and
205 post-assessment) as the within subject variable. Planned independent sample t tests were used to
206 compare change in VASA scores between sites using the QUIPP app and sites using standard care.
207 Due to low compliance with the QUIPP app at some of the intervention sites, we also compared
208 change in VASA scores for women aware the QUIPP app was used compared to women unaware of
209 the QUIPP app used (independent sample t tests). This sub-analysis was required because if a
210 woman is not involved in the decision-making using the app, it cannot influence her experience.

211

212 For analysis purposes we performed Chi-Squared tests on the proportion of women with a decisional
213 conflict score of <25 and a score of ≥ 37.5 , both between women aware of the app being used and
214 women not aware of the app being used. These cut-offs were used as a meaningful difference
215 between low and high levels of decisional conflict (The Ottawa Hospital Research Unit, 2003). Scores
216 that are <25 are associated with implementing decisions, while scores that are high (≥ 37.5) are
217 associated with decision delay or uncertainty around implementation (The Ottawa Hospital Research
218 Unit, 2003; Kawaguchi *et al.*, 2013; Kim *et al.*, 2017).

219

220 **Findings**

221 Questionnaires were completed by 221 women from 12 of the potential 13 sites. After exclusions
222 (Figure 2), 202 questionnaires were included in the analysis.

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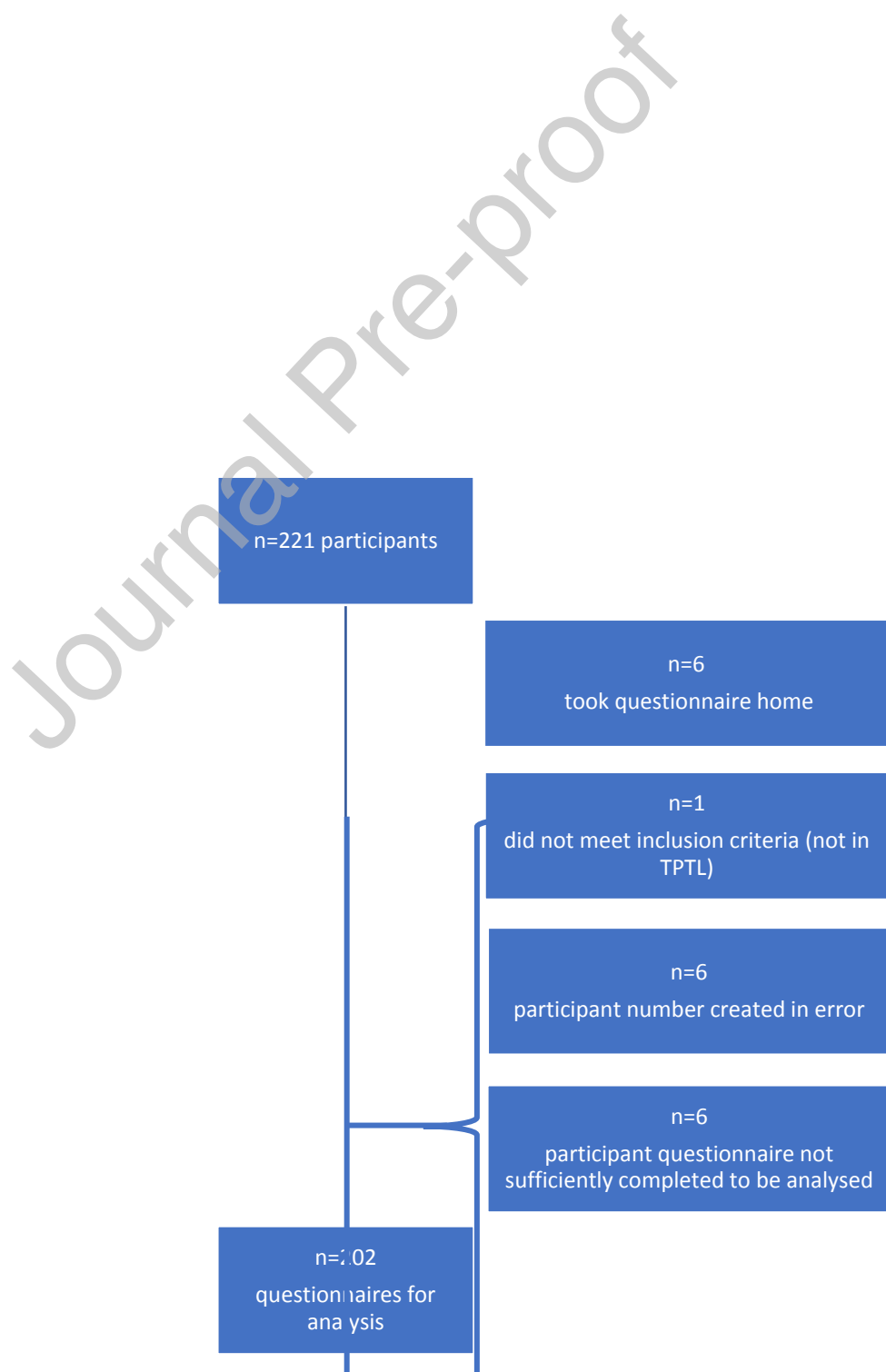
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Figure 2 Flowchart of participant exclusions

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248 Of the 202 women in threatened preterm labour completing the booklet and 81 (40%) were at
249 sites randomised to using the app, and 121 (60%) were at sites randomised to standard care.

250

251 Baseline characteristics

252 Demographics, pregnancy characteristics, symptoms, test undertaken and care plan are described in

253 Table 1.

		Women at sites randomised to using QUiPP app	Women at sites randomised to using Standard care	All women
Total n (%)		81 (40)	121 (60)	202 (100)
Aware QUiPP App used in their care		48 (59)	11 (9)	59/202 (29)
Maternal age n (%)	Under 20 years	2 (3)	5 (4)	7/202 (4)
	21- 25 years	16 (20)	15 (12)	31/202 (15)
	26 - 30 years	24 (30)	45 (37)	69/202 (34)
	31 – 35 years	23 (28)	31 (26)	54/202 (27)

	36 – 40 years	15 (19)	20 (17)	35/202 (17)	254
	Over 40 years	1 (1)	5 (4)	6/202 (3)	255
Maternal ethnicity n (%)	White	41 (51)	74 (61)	115/201 (57)	256
	Asian	18 (23)	20 (17)	38/201 (19)	257
	Mixed	8 (10)	3 (2)	11/201 (5)	258
	Black	11 (14)	22 (18)	33/201 (16)	259
	Other	2 (3)	2 (2)	4/201 (2)	260
Primigravida n (%)		30 (37)	64 (53)	94/201 (47)	261
Symptoms present n (%)	Tightenings	63 (78)	82 (68)	145/201 (72)	262
	Abdominal pain	70 (86)	111 (93)	181/201(90)	263
	Back pain	40 (49)	73 (61)	113/200 (57)	264
Tests performed n (%)	Fetal heart rate	77 (95)	110 (91)	187/202 (93)	265
	Vaginal exam	60 (74)	81 (68)	141/201 (70)	266
	Fetal Fibronectin	66 (81)	65 (55)	131/199 (66)	267
	Cervical length	12 (15)	19 (17)	31/195 (16)	268
	Urinalysis	70 (86)	108 (90)	178/201 (89)	269
	Blood test	20 (25)	14 (13)	34/193 (18)	270
	Don't know	0 (0)	2 (2)	2 (1)	271
Agreed care plan n (%)	Discharged home	60 (75)	88 (74)	148 (74)	272
	Not discharged home	14 (18)	17 (14)	31 (16)	273
	Unsure	6 (8)	14 (12)	20 (10)	274

Table 1
Baseline characteristics of participants completing the questionnaire

The majority of participants were of White ethnicity (n=115, 57%) and within the 26-30 years

278 age category (n=69, 34%). Women presented with a range TPTL symptoms and most had multiple
 279 symptoms. The majority (n=145/201, 72%) of women reported tightenings, usually described as
 280 irregular (n=76/201, 38%). Nearly all women (n=181/201, 90%) women reported having lower

281 abdominal pain, with the majority (n = 95/201, 47%) describing this pain as moderate. More than
282 half of all women (n=113/200, 57%) suffered with back pain. Baseline characteristics and symptoms
283 were similar between sites that were randomised to using the app, and sites randomised to standard
284 care.

285

286 Clinical tests performed

287 Nearly all women (n=187/202, 93%) reported that the fetal heart rate was checked. The majority of
288 women reported that they had a vaginal examination (n=141/201, 70%), a cervico-vaginal swab for
289 an fFN test (either qualitative or quantitative) (n=131/199, 66%) and urinalysis (n=178/201, 89%).
290 Only 16% had a cervical length measurement, 18% a blood test and 1% of women said they did not
291 know what tests had been undertaken on them. Women in sites randomised to using the QUIPP app
292 were more likely to have an fFN test (81% vs 55%) and a blood test undertaken (25% vs 13%).

293

294 Agreed care plan

295 Following TPTL assessment, the majority (74%, 148/202) of women knew the plan was to be
296 discharged home. However, despite being seen by a clinician, 10% (20/202) reported that they were
297 unsure what the agreed care plan was.

298

299 Aware QUIPP app was being used in their care.

300 Of the 202 women who completed the booklet, 59/202 (29%) were aware the QUIPP App had been
301 used in their care. At sites randomised to using the app, 48 women [48/81 (59%)] were aware the
302 QUIPP app had been used in their care. At sites randomised to standard care, 11 women [11/121
303 (9%)] said that they were aware the clinicians had used the QUIPP app in their care. This may be

304 because clinicians at the standard care sites were aware of the app from working in other hospitals,
305 despite the fact that they were currently working at a sites where using the app was not in their
306 protocol.

307 To meet the aim of this study the research team analysed anxiety outcomes and decision conflict
308 outcomes based on the randomisation of the site the women presented at (site randomised to using
309 the app vs. site randomised to standard care) and on whether women were aware the app had been
310 used in her care. This was decided because if a woman is unaware the QUiPP app was used in her
311 care, it is unlikely to influence a woman's anxiety and/or decisional conflict.

312

313

314 Outcomes for women's perceptions of triage experience

315 *Anxiety outcomes: VASA Scores*

316 Four women did not provide a complete set of pre- and post-assessment VASA scores, leaving 198
317 participants available for analysis of anxiety levels. The outcomes are presented in Table 2.

318 A one-way RMANOVA showed a significant reduction in difference between VASA scores before and
319 after assessment. $F(1,197) = 114.6$ $p = 0.000$. An independent t-test was run to assess differences in
320 anxiety reduction between sites using and not using the QUiPP app. The results showed a greater
321 reduction in VASA scores for women in QUiPP protocol sites (2.39 ± 0.36) compared to those
322 receiving standard care (1.93 ± 0.23) but this was not statistically significant $t(196) = 1.13$, $p = 0.26$.

323 We also used an independent t-test to compare the post-assessment VASA scores of women aware
324 of QUiPP app use with to those unaware of its use. This showed a reduction that approached
325 borderline statistical significance (2.75 ± 0.49 vs. 1.91 ± 0.21 ; $t(196) = 1.84$, $p = 0.07$).

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327 *Decisional Conflict Outcomes*

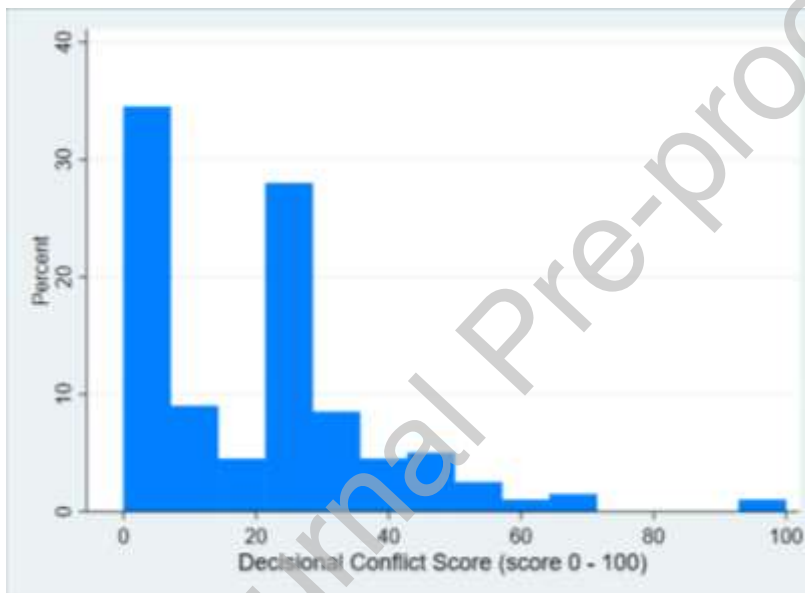
328 Of the original 202 participants, 200 completed the decisional conflict outcomes questions, the
 329 results of which are shown in Figure 3.

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335 *Figure 3 Histogram of women's decisional conflict scores (n=200). Decisional conflict score can be between 0-100, with a*
 336 *higher score indicating more decisional conflict.*

337

338 Our cohort had low decisional conflict which was not normally distributed (Figure 3). Most women in
 339 our cohort had low decisional conflict (the median decisional conflict score in did not go above 23),
 340 which reinforced our analysis plan to divide decisional conflict scores into those <25 and those \geq
 341 37.5.

342 For women who were aware of the QUiPP app, 23% had high decisional conflict (a decisional conflict
 343 score ≥ 37.5) compared to 77% high decisional conflict in women who were not aware of the QUiPP

344 app being used. A Chi-squared test found that this was not statistically significant. Full results are
 345 presented in Table 3.

	Women at EQUIPTT study site			Women aware of QUIPP use during their visit			Total	
	Site randomised to using QUIPP	Site randomised to using standard care	P value	Yes	No	P value	Mean VASA score *	n
Number of women with VASA scores (n)	78	120	-	47	151	-		198
Pre-assessment anxiety*	5.39 (4.82-5.95)	5.47 (5.05-5.90)	0.818	5.69 (4.90 - 6.48)	5.36 (4.98 - 5.74)	0.161	5.44 (5.10 - 5.78)	
Post-assessment anxiety*	3.00 (2.39 - 3.61)	3.54 (2.39-3.61)	0.161	2.94 (2.11 - 3.76)	3.45 (3.04- 3.87)	0.244	3.33 (2.96 - 3.70)	
Difference in anxiety*	2.39 (1.67 - 3.10)	1.93 (1.48 - 2.38)	t(196) = 1.13, p = 0.26	2.75 (1.76 - 3.74)	1.91 (1.50 - 2.32)	t(196) = 1.84, p = 0.07	2.11 (1.72 - 2.50)	

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Table 2 Women's perception of outcomes: Visual Analogue Scale for Anxiety

*Data are presented as mean with 95% confidence intervals in brackets

Difference in anxiety P values reported as: the observed t-value, (degrees of freedom), and significance level

	Women at EQUIPTT study site			Women aware of QUIPP use during their visit			Median decisional conflict score for all women	Total
	Site randomised to using QUIPP	Site randomised to using standard care	P value	Yes	No	P value		n
Total number of women with decisional conflict scores (n)	79	121	-	58	142	-	-	200
Median decisional conflict score	16	23	-	11	23	-	23	-

Decisional conflict scores < 25 n (%)	47 (43)	62 (57)	0.252	37 (34)	72 (66)	0.092	-	109
Decisional conflict scores ≥ 37.5 n (%)	8 (27)	22 (73)	0.119	7 (23)	23 (77)	0.458	-	30

352 *Table 3 Women's perception of outcomes: Decisional Conflict Scores*

353

354 *Free text comments*

355 Of the 202 questionnaires, 47 women provided written comments in a free text box. Full thematic
 356 analysis including coding of the data was not undertaken as most of the written comprised a few
 357 words or one sentence. Two researchers read the comments and assigned them into appropriate
 358 'theme' categories. The final theme categories were agreed by consensus. Of the 47 comments, the
 359 majority (43/47) could be assigned into one of the five final categories which are described below:

- 360
1. Positive comments describing reassurance, good care and friendly staff (n=30).
 - 361 2. Complaints about waiting times and its contribution to anxiety (n=3). One participant
 362 wrote that "the wait made me more anxious than I was before I arrived."
 - 363 3. How having a history of preterm birth increases their anxiety when in threatened
 364 preterm labour (n=1).
 - 365 4. Clinicians did not always involve women in the decision-making, so women did not feel
 366 they had options about their care (n=4).
 - 367 5. Unclear communication and care plans (n=5). One woman was not sure why she was
 368 being admitted and another said "I was anxious when the neonatologist spoke to me as
 369 they said I was going into labour, and I started crying. There was a lack of
 370 communication, I haven't seen a senior doctor". Another respondent said that she
 371 "came here to find answers about the pain I am experiencing. No answers were given
 372 but thankfully I'm not in labour".
- 373

374 Of the remaining comments (4/47) that were not assigned into categories, 3 women used the
375 comment box to write down their clinical diagnosis, and 1 woman used it to advocate for plastic
376 speculums.

377

378

379 **Discussion**

380 This study assessed anxiety and decisional conflict in a large sample of women across 12 different
381 hospital sites. Despite the fact our cohort is slightly younger than the UK average maternal age
382 (Office for National Statistics, 2019), and is more ethnically diverse (Office for National Statistics,
383 2018), our findings are likely to be generalisable to the South of England, if not a wider UK pregnant
384 population.

385

386 For all women presenting in threatened preterm labour in this study, anxiety was significantly
387 reduced following clinical assessment compared to how they felt when they first arrived at the
388 maternity assessment unit. This demonstrates that seeing a clinician, regardless of how they assess
389 the woman, has a positive effect on reducing maternal anxiety. As most women in this study
390 underwent fFN testing, our findings suggest that increased maternal anxiety is not associated with
391 fFN use. Although this contrasts with previous reports (Shennan *et al.*, 2005), our findings align with
392 a previous Canadian study where fFN testing was associated with maternal reassurance, even when
393 women received a 'positive' fFN result (Peterson *et al.*, 2014).

394

395 For women with abdominal pain in pregnancy, anxiety is not just linked to her risk of preterm birth.
396 While the QUIPP app provides reassurance to women who are less likely to be in preterm labour, if a
397 woman is not provided with an acceptable alternative reason for her pain her anxiety may not be

398 relieved. This represents a divide between a clinician's priorities (e.g. excluding the most severe
399 pathology) and women's motivations for seeking help and need to 'make sense of the symptoms'
400 (Carter *et al.*, 2018). This emphasises that the QUiPP app should be used as a decision support tool,
401 helping clinicians and women to decide on the nature and timing of the most appropriate
402 management, given the risk, rather than a simple rule in/rule out tool. Clinician's still need to
403 communicate effectively with the woman regardless of her QUiPP score.

404

405 While the majority (30/47, 65%) of written comments spoke positively about their care, the
406 remaining comments highlighted negative aspects of care which may have contributed to anxiety
407 levels and decisional uncertainty. In some cases, women were unclear as to what occurred during
408 their assessment either reporting that they were unsure of what the agreed care plan was or unsure
409 what tests had been undertaken. This, again, highlights the divide between a clinician's priorities and
410 women's motivations for seeking help. Clinicians need to ensure that they communicate effectively
411 with women, understanding the importance of effective clinical explanation and counselling,
412 including using clear language and checking that they have been understood (Ali, 2017).

413

414 While we used the recommended cut-offs when analysing decisional conflict scores (The Ottawa
415 Hospital Research Unit, 2003) other researchers have used alternative thresholds (e.g. ≥ 25)
416 (Thompson-Leduc *et al.*, 2016). As a score of 25 can be gained by answering 'neither agree nor
417 disagree' for all questions, we felt that using the higher cut-off of ≥ 37.5 was more appropriate as an
418 accurate measure of women with meaningful decisional conflict.

419

420 Limitations

421 Many additional factors (not just concerns about TPTL or awareness of QUiPP app use) may have
422 affected a woman's anxiety which were not revealed by the questionnaire. This could include events
423 that occurred prior to seeing a clinician, such as longer waiting times highlighted in our respondents
424 written comments. Indeed, this is a factor known to increase anxiety (Thu *et al.*, 2015).
425 Unfortunately, a limitation is that waiting times were not recorded as part of the study and would
426 have been informative. Maternity services could explore waiting room interventions that have
427 shown promise elsewhere in reducing anxiety, such as music and visual art (Holm and Fitzmaurice,
428 2008) (Nanda *et al.*, 2012).

429
430 While there were reductions in anxiety and decisional conflict for women who were aware of the
431 QUiPP app use, this failed to reach statistical significance. Clinicians at all sites were trained in the
432 use of the QUiPP app and a training plan was developed to reinforce the guidance (Watson *et al.*,
433 2019). However, a limitation is that some women at the intervention sites were not aware of the
434 QUiPP app being used. For example, of the 30 women in this study with high decisional conflict
435 scores (≥ 37.5) only 23% (7/30) were aware of the QUiPP had been used, compared to 77% (23/30)
436 who were not aware. The proportion of women with high decisional conflict was reduced in women
437 who were aware the QUiPP app was used, compared to those unaware ($p=0.458$). Although this
438 finding was not statistically significant it is possible that clinicians who discussed QUiPP scores with
439 the women were more effective at communicating and involving women in their care. Our power
440 calculation did not adequately allow for poor compliance with QUiPP app use, so a larger sample size
441 may have resulted in findings reaching statistical significance

442
443 Enabling patients to understand risks can be a challenge but is crucial for clinicians when making
444 shared decisions (Say, Robson and Thomson, 2003). Given working pressures, staff changeover and
445 unfamiliarity with the app, it is possible that some staff were not confident in using the app as a

446 communication tool, or using the donut chart infographic to visually represent risk (Figure 1).
447 Greater reductions in women's anxiety or decisional conflict may be possible as clinicians' familiarity
448 and confidence in the reliability of the prediction algorithms increases, along with enhanced
449 dissemination and future roll-out of the QUIPP app (such as producing a QUIPP Implementation
450 Toolkit for hospital sites to utilise). . While QUIPP may have potential to reduce anxiety and
451 decisional conflict for women experiencing TPTL, further research is needed to support generalised
452 use of the tool.

453
454 While not all women were aware the QUIPP app was used in the sites randomised to using the
455 QUIPP app, another limitation is that some women were aware of the QUIPP app being used despite
456 presenting at sites randomised to standard care. Any potential affect on the results was minimised
457 by analysing anxiety outcomes and decisional conflict outcomes by both site randomisation and
458 women's awareness (Table 2 and Table 3).

459
460 Although the DCS has been used in several studies of decision making in pregnancy (Say, Robson and
461 Thomson, 2003, 2011), we are not aware that it has been validated for research with pregnant
462 women. While the DCS is sensitive to change and reliable (O'Connor, 1995), some argue its clinical
463 applicability is limited as it does not incorporate the concept of pairing the choice of a patient with
464 their values and preferences (Say, Robson and Thomson, 2011).

465
466 Whilst 221 women entered data into the questionnaire booklets, after exclusions only 202 were
467 analysed. Of the included 202 booklets, not all were complete meaning overall numbers were less
468 than the target recruitment of 300 questionnaire booklets that specified pre-study power for primary
469 outcomes. Recruitment was challenging due to several factors. Local research midwives often work

470 office hours when women in TPTL can arrive at any time. The study design meant women were
471 required to complete the first section of the booklet before TPTL assessment, and the second
472 section afterwards. Often by the time the research midwives arrived to explain the study and
473 undertake consent, the women had already been assessed. Some women also took the
474 questionnaire booklet home with them in error. On reflection we believe that recruitment could
475 have been improved in numerous ways including identifying a local study clinical champion who is
476 known to the maternity staff. Additionally, recruitment could have been increased if more clinical
477 staff were trained to take consent rather than relying solely on research midwives who are often
478 committed to several projects at the same time. Both refinements could have resulted in women in
479 TPTL arriving during the night or at weekends being consented to the study.

480

481 Conclusions

482 The QUIPP app has potential to reduce anxiety and decisional conflict in women who are aware that
483 it is being used in their care, however further research is needed to support this. Clinicians could
484 consider use of QUIPP as both a decision support and communication tool to appropriately target
485 care where it is needed and to reassure women whose risk of preterm birth is low. Additional work is
486 required to ensure clinicians are aware of the QUIPP app and optimise using it as a communication
487 tool when counselling women.

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