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Table 3. Mean and standard deviation of groups of factors that do not appear in the literature and were added by clinicians.

	Importance		Use	
	Mean	SD	Mean	SD
Treatment knowledge and awareness (N=13)	4.21	0.70	4.14	0.66
Patients are aware of the aims of treatment and are motivated to achieve the aims				
Good understanding of treatment goals / clear expectations of expected result				
Asking questions about their treatment progress				
How much they listen to what you are saying				
Choice of appropriate treatment plan for patient				
Attention to advice given and not repeating the same info each visit				
Noticing breakages of appliance and requesting emergency appointments for repair				
Demonstrates ability to place/replace such appliances/elastics (factor 2 questions below are the same)				
How they engage with you during appointments				
Informed consent				
Knowledge of fixed appliances from friends/ family/children/own research				
Discussing tooth changes during treatment and worrying about things they see (that are normal effects of braces!) such as spaces appearing in alignment phase, teeth not straightening out quickly, centre lines not correct etc				
Able to communicate with appliances in situ				
Ability of patient to understand treatment goals and make informed consent to treatment				
	4.75	0.55	2.40	1.52
Cost of treatment (N=6)				
Cost of treatment				
Treatment cost				
Cost of treatment				
Financial commitment				
Cost of treatment				
Financial support				
Self-image (N=3)	4.00	0.00	4.00	0.00
General appearance - dress, personal hygiene etc				
Patient arrives to appointment wearing their appliance/elastics. .				
Aesthetic orthodontic appliances				

	Importance		Use	
	Mean	SD	Mean	SD
Importance in their life (N=2) Importance they place on their treatment in their overall life (priority) Their response to finding out that retention is "permanent/lifelong"	4.50	0.71	4.50	0.71
Previous experiences (N=3) Previous treatment as child which has relapsed or they failed to complete...these patients as adults are often well motivated for treatment History of previous treatment / previous relapse following treatment	3.50	0.71	3.50	0.71
Work schedule (N=2) Time to attend appointments. This is dictated by their employment so clinic times of 9-5pm may not help compliance Working environment	4.00	0.00	4.00	0.00
Others (N=5) Age Case improvement Oral hygiene Parental/partner support Presence of dental disease	4.00	1.22	4.00	1.41