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Cancer symptom awareness and barriers to symptomatic presentation in England—are we clear on cancer?

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Background: Low cancer awareness may contribute to delayed diagnosis and poor cancer survival. We aimed to quantify socio-demographic differences in cancer symptom awareness and barriers to symptomatic presentation in the English population.

Methods: Using a uniquely large data set ($n = 49\,270$), we examined the association of cancer symptom awareness and barriers to presentation with age, gender, marital status and socio-economic position (SEP), using logistic regression models to control for confounders.

Results: The youngest and oldest, the single and participants with the lowest SEP recognised the fewest cancer symptoms, and reported most barriers to presentation. Recognition of nine common cancer symptoms was significantly lower, and embarrassment, fear and difficulties in arranging transport to the doctor's surgery were significantly more common in participants living in the most deprived areas than in the most affluent areas. Women were significantly more likely than men to both recognise common cancer symptoms and to report barriers. Women were much more likely compared with men to report that fear would put them off from going to the doctor.

Conclusions: Large and robust socio-demographic differences in recognition of some cancer symptoms, and perception of some barriers to presentation, highlight the need for targeted campaigns to encourage early presentation and improve cancer outcomes.

Cancer survival in England is lower than in other high-income Western countries (Coleman *et al*, 2011). About 6000 deaths per year could be avoided if the 5-year cancer survival rate in England was the same as the Western European average (Abdel-Rahman *et al*, 2009). Breast, bowel and lung cancer accounted for approximately half of these avoidable deaths. Late stage at diagnosis contributes to excess deaths in England, along with the rest of the United Kingdom, from breast (Møller *et al*, 2010), bowel (Maringe *et al*, 2013) and lung cancer (Walters *et al*, 2013). A longer time interval from the onset of symptoms to the first presentation to a doctor, often referred to as

prolonged 'patient interval', is likely to contribute to late stage at diagnosis (Lyrtzopoulos *et al*, 2012a).

People who do not recognise that unexplained symptoms may be due to cancer are more likely to delay seeking medical help (Macleod *et al*, 2009; Forbes *et al*, 2014). In a recent English study, cancer patients who reported that they had not realised that their symptoms were serious were twice as likely to have taken >3 months from first noticing a symptom to seeing a doctor, in comparison with those who did not report this (Forbes *et al*, 2014). In addition, people reporting more barriers to symptomatic

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presentation were more likely to say they would delay seeking medical help (Robb *et al*, 2009; Simon *et al*, 2010).

In a recent population-based study, perceived barriers to symptomatic presentation were more common in the United Kingdom than in other high-income countries with similar health-care systems (Forbes *et al*, 2013). For example, being 'worried about wasting the doctor's time' was perceived as a barrier to going to the doctor with a symptom that might be serious by 34% of UK participants, 21% of Canadians and only 9% of Swedes. Increased barriers to presentation in the United Kingdom might contribute to lower cancer survival, particularly if people lack awareness about potential cancer symptoms.

Cancer symptom awareness is lower and barriers to symptomatic presentation are more commonly reported among people of lower socio-economic position (SEP) (Brunswick *et al*, 2001; Robb *et al*, 2009), and older people (Linsell *et al*, 2008). These may contribute to the pattern of more advanced cancer at diagnosis and lower cancer survival in these groups (Rachet *et al*, 2010; Lyratzopoulos *et al*, 2012b). However, studies of cancer awareness and barriers to presentation have included few people from the oldest and most socio-economically disadvantaged groups (Robb *et al*, 2009; Simon *et al*, 2010; Forbes *et al*, 2013). Therefore, these studies lack power to comprehensively examine socio-demographic differences in recognition of cancer symptoms and perception of barriers in the population. In addition, few studies have used validated measures (such as Robb *et al*, 2009; Simon *et al*, 2010).

Tailoring to the target population is critical to the success of behavioural public health campaigns (NICE, 2007). We aimed to quantify socio-demographic differences in cancer symptom awareness and barriers to symptomatic presentation in the English population, to inform the development of effective campaigns to promote early presentation and to improve cancer survival.

MATERIALS AND METHODS

The data set included 18 cross-sectional surveys across England that used the Cancer Research UK Cancer Awareness Measure (CAM; Stubbings *et al*, 2009)—a validated measure of cancer awareness—during 2009/2011. The surveys were coordinated by the National Awareness and Early Diagnosis Initiative (NAEDI), which encouraged local health bodies to measure cancer awareness in their areas to inform commissioning of health services (Cancer Research UK, 2011). Different health bodies used the CAM for a variety of reasons, such as needs assessment or evaluation of local campaigns to increase awareness. All surveys were conducted before launching the first national campaigns in 2012 (Power and Wardle, 2015). We excluded surveys that evaluated local cancer awareness campaigns, such as the post-intervention survey in Greater Manchester and Cheshire. Surveys were carried out in urban and rural areas, in the North, South, West and East of England (Supplementary Material 1). Participants in eight surveys were recruited using random probability sampling from the electoral roll, commercial telephone listings or the postal address file, whereas 10 surveys used other types of sampling, such as approaching people on the street or knocking door-to-door (Supplementary Material 1).

Participants were interviewed using the CAM either face to face (84%) or by telephone (16%). We analysed nine questions assessing cancer symptom awareness and 10 questions assessing barriers to presentation. Cancer symptom awareness was measured using the question: 'The following may or may not be warning signs of cancer. We are interested in your opinion. Do you think X is a warning sign for cancer?' (Yes/No/Don't know). Barriers to presentation were assessed using the question: 'Sometimes people put off going to see the doctor, even when they have a symptom that they think might be

serious. These are some of the reasons people give for delaying. Could you say if any of these might put you off going to the doctor?' (Yes often/Yes sometimes/No/Don't know).

Analysis. We added up 'Yes' responses to the questions about cancer symptoms and analysed them as a cancer symptom awareness score. Participants were considered to report a barrier if their response was 'Yes often' or 'Yes sometimes' to questions about barriers to presentation. We added up these responses to generate a barriers score. We considered 'No' and 'Don't know' responses as lack of awareness or lack of barriers. Descriptive statistics were calculated for participants' socio-demographic characteristics (age groups, gender, marital status and SEP) in relation to cancer awareness and barrier score. We estimated SEP using an area-based measure, income domain of the indices of multiple deprivation (IMD; Department for Communities and Local Government, 2010), which we called 'area income deprivation'; and two individual level measures, educational attainment (having a degree or not) and whether employed or not. We assigned the income domain score of IMD to each participant based on the area where they lived (Office of National Statistics, 2011). We then categorised participants according to quintiles of the distribution of income domain of IMD in England in 2010. We did not use the overall IMD score because it includes domains reflecting access to health services and health disability, which may be closely related to barriers to presentation.

We assessed whether cancer awareness or barriers score varied between socio-demographic subgroups using Kruskal–Wallis tests. We also examined the extent to which the socio-demographic factors were associated with each other in order to understand whether participants were equally distributed across socio-demographic subgroups. We examined the association between different socio-demographic factors (independent variables) and both recognition of individual cancer symptoms and perception of each barrier to presentation (dependent variables), using logistic regression models ($P < 0.001$ level of significance). In the multivariable logistic regression model, we controlled for *a priori* confounders; age group, gender and area income deprivation. In sensitivity analyses, we repeated the multivariable logistic regression including only the surveys that used random probability sampling to find out whether the results were affected by the inclusion of studies with less robust sampling. We also compared results of telephone and face-to-face interviews to assess whether our conclusions would be different depending on the data collection mode.

To identify the best approach in handling missing data, we tested for systematic differences between the observed and missing data. We found no clear patterns of missingness in relation to our key variables—gender, age and area income deprivation. Nearly, all participants (99.9%) had data on gender. Data were missing on age group in surveys that had used non-standard age group categorisations, which could not be aligned with those used in the other surveys (5%). Participants with missing data on area income deprivation (18%) mostly lived in particular areas, such as North London, Merseyside and Cheshire, where participants' postcodes, which are needed to assign area income deprivation, had not been collected (Supplementary Material 2). In the remaining surveys, the participants with missing postcodes accounted for not >6% overall. Because of this relatively small proportion of missing data, their impact on the estimates is likely to be marginal. Overall, the missingness mechanism is very likely to be missing completely at random (MCAR) for age, gender and area income deprivation.

We used a complete-case analysis approach in which we analysed data from participants with complete data on gender, age group and area income deprivation. This approach—listwise deletion of participants with missing data on covariates—is

recommended where data are MCAR (Allison, 2002). It outperforms more sophisticated approaches, such as multiple imputation, if there is no association between the probability of missing data for both dependent and independent variables (Allison, 2002). The sample size remained large ($n = 38\,630$). All analyses were done using Stata 12.1 (STATA Corp, 2012).

RESULTS

We collated data on 49 270 adult participants living in 94 Primary Care Trust areas (PCTs) across England during 2009/2011 (Supplementary Material 2). At the time of the survey, PCTs were the National Health Service (NHS) organisations responsible for local health strategy, and commissioning and providing most health services in England ($n = 151$ PCTs in total at the time). The full sample ($n = 49\,270$) and the sample used in our analyses ($n = 38\,630$) had similar socio-demographic characteristics (Table 1). The gender and age distribution of our sample was similar to that of the general population of England, where just over half of the population was female; about a third was between 15 and 34 (32%), and between 35 and 54 (34%) years of age, 25% was aged 55–74 years and 9% was aged 75+ years, according to 2010 population estimates (Office for National Statistics, 2012). However, our sample was of lower SEP on average than the English population as measured by income domain of IMD (Office of National Statistics, 2011).

Age was associated with employment status, as 95% of the 75+ year-olds were retired, whereas ~73% of the 35–54-year-olds

and 60% of the 15–34-year-olds were employed ($P < 0.0001$). Most single participants were aged 15–34 years (58%), most married participants or those living with a partner (we will refer to this group as ‘married’) were aged between 35 and 74 years (78%) and most separated/divorced/widowed people (we will refer to this group as ‘separated’) were aged between 55 and 74 years (80%; $P < 0.0001$). More separated and single participants lived in the most deprived areas (37%, respectively) than those who were married (30%; $P < 0.0001$). More participants without a degree lived in the most deprived areas (85%) than those who had a degree ($P < 0.0001$).

On average, participants recognised 7.2 out of 9 cancer symptoms (Table 1), and <40% of them recognised all nine cancer symptoms. Participants identified on average 1.8 barriers to presentation out of a possible 10. About two-thirds of participants (62%) identified at least one barrier to presentation, and approximately a third of all participants (30%) reported three or more barriers. There were significant differences between socio-demographic groups in cancer awareness and barriers score, although the mean number of reported barriers did not vary by area income deprivation (Table 1).

Recognition of individual cancer symptoms. Participants most frequently recognised ‘unexplained lump or swelling’ (94%), and least frequently recognised ‘persistent cough or hoarseness’ and ‘sore that does not heal’ (68%) as potential cancer symptoms (Figure 1).

Age group, gender, marital status, educational level, employment status and area income deprivation were all associated with recognition of each cancer symptom in the multivariable logistic

Table 1. Socio-demographic characteristics of the full and complete-case sample, and recognition of cancer symptoms and reported barriers to presentation in complete-case sample

Sample	Full sample, n (%)	Complete-case sample, n (%)	Mean recognised symptoms (s.d.)	Mean identified barriers (s.d.)
Total	49 270 (100)	38 630 (100)	7.2 (2.1)	1.8 (2.2)
Gender				
Women	26 987 (55)	21 606 (56)	7.4 (2.0) ^a	1.9 (2.2) ^a
Men	22 225 (45)	17 024 (44)	7.0 (2.2)	1.7 (2.1)
Missing	58 (0)			
Age (years)				
15–34	12 777 (26)	10 032 (26)	6.7 (2.3) ^a	2.3 (2.4) ^a
35–54	17 571 (36)	14 280 (37)	7.3 (2.0)	1.9 (2.2)
55–74	13 982 (28)	12 028 (31)	7.6 (1.8)	1.4 (1.9)
75+	2 506 (5)	2 290 (6)	7.1 (2.2)	1.3 (1.8)
Missing	2 434 (5)			
Marital status				
Married	21 956 (44)	16 884 (44)	7.5 (1.9) ^a	1.7 (2.1) ^a
Single	10 168 (21)	7 631 (20)	6.9 (2.3)	1.9 (2.4)
Separated	8 262 (17)	6 075 (16)	7.5 (1.9)	1.6 (2.0)
Missing	8 884 (18)	8 040 (21)		
Education				
With degree	9 761 (20)	6 932 (18)	7.7 (1.8) ^a	1.8 (2.0) ^a
Without degree	30 015 (61)	23 661 (61)	7.3 (2.1)	1.7 (2.1)
Missing	9 494 (19)	8 037 (21)		
Employment				
Employed	20 803 (42)	15 601 (40)	7.4 (2.0) ^a	1.9 (2.1) ^a
Not employed	9 296 (19)	7 211 (19)	6.9 (2.2)	2.0 (2.3)
Retired	10 574 (22)	8 051 (21)	7.6 (1.9)	1.2 (1.7)
Missing	8 597 (18)	7 767 (20)		
Quintile of area income deprivation				
1 (Least deprived)	4 735 (10)	4 595 (12)	7.6 (1.9) ^a	1.8 (2.0)
2	5 661 (11)	5 490 (14)	7.5 (1.9)	1.8 (2.1)
3	8 424 (17)	8 118 (21)	7.4 (2.0)	1.8 (2.2)
4	8 733 (18)	8 316 (22)	7.1 (2.2)	1.9 (2.1)
5 (Most deprived)	12 766 (26)	12 111 (31)	7.0 (2.2)	1.9 (2.2)
Missing	8 951 (18)			

Abbreviation: s.d.=standard deviation.

^aDifference between groups significant at the $P < 0.0001$ level (Kruskal–Wallis tests).

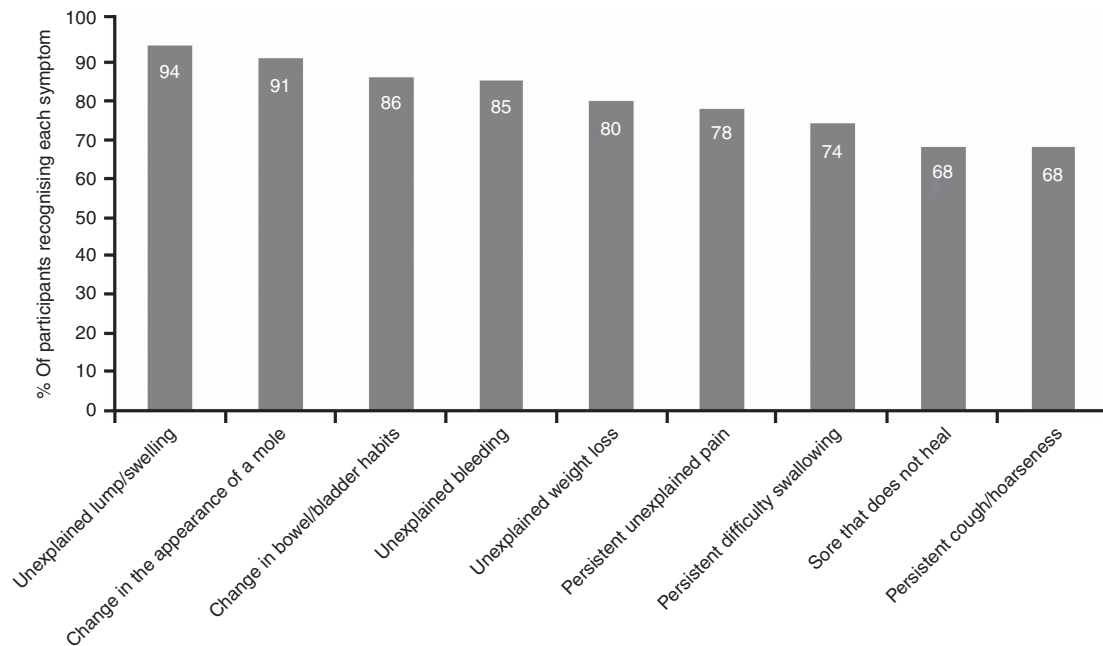


Figure 1. Frequency of recognition of cancer symptoms.

regression analysis (Table 2). Women were more likely than men to recognise each cancer symptom, except 'persistent unexplained pain'. We found the largest gender difference for recognition of 'change in the appearance of a mole'. The odds of recognising this symptom were 60% higher in women than men (OR = 1.60; 95% confidence interval (CI): 1.46–1.75). Participants aged between 55 and 74 years were most likely to recognise each of the nine possible symptoms of cancer. The youngest participants were least likely to recognise six of the symptoms (unexplained bleeding, persistent cough, changes in bowel/bladder habits, difficulty in swallowing, sore that does not heal and unexplained weight loss). The oldest participants were less likely than those aged 55–74 years to recognise 'unexplained lump or swelling', 'unexplained persistent pain' and 'change in the appearance of a mole'. Participants who were single were least likely to recognise all cancer symptoms.

We found a strong trend suggesting that the lower the SEP, the less likely the participants were to recognise each cancer symptom. Participants who were unemployed, the least educated and those living in areas with highest area income deprivation were least likely to recognise all cancer symptoms. The difference was most marked for 'change in appearance of a mole'. Participants living in areas with the highest income deprivation had significantly lower odds of recognising this symptom than those from the most affluent areas (OR = 0.37; 95% CI: 0.31–0.45). In addition, the odds of recognising 'change in appearance of a mole' as a potential cancer symptom were ~49–56% lower in participants without a degree and the unemployed, respectively, in comparison with their graduate or employed counterparts (OR = 0.67; 95% CI: 0.57–0.79; and, OR = 0.64; 95% CI: 0.56–0.73, respectively). The results of the unadjusted model were similar (Supplementary Material 3). The sensitivity analysis to examine the effect of less robust survey methods showed similar patterns, suggesting that the results were unaffected by survey design. We also found no differences in relation to the modes of interviewing—face-to-face and telephone interviews produced similar results.

Barriers to symptomatic presentation. Approximately a third of all participants (30%) reported that 'worry about what the doctor might find' might put them off going to the doctor (Figure 2). Participants were least likely to report that difficulties in arranging

transport to the doctor's surgery would be a barrier to presentation (6%).

Age group, gender, marital status, educational level, employment status and area income deprivation were all associated with reporting each barrier to presentation in the multivariable models (Table 3). Women were more likely than men to report each barrier to presentation, except being 'too busy' to make time to go to the doctor and difficult to 'arrange transport'. Emotional barriers, such as feeling 'too scared' or 'too embarrassed', 'worry about what the doctor might find' and 'not feeling confident enough to talk about the symptoms', were particularly common among women. We found the largest gender difference for reporting being 'too scared' to go to the doctor's surgery—the odds were 40% higher in women than men (OR = 1.40; 95% CI: 1.31–1.50). All barriers to presentation, except transport difficulties, decreased with age. The youngest participants most frequently reported barriers to presentation compared with 55–74-year-old participants, especially being 'too busy' (OR = 3.07; 95% CI: 2.79–3.38). Arranging transport to the doctor's surgery was the only exception, which 75+ year-olds were much more likely to report than 55–74-year-old participants (OR = 2.30; 95% CI: 1.87–2.82).

Participants who were single most frequently reported barriers to presentation, especially emotional barriers (feeling 'too embarrassed', 'too scared', 'would not feel confident talking about my symptoms' and 'worry about what the doctor might find'). However, married participants more frequently reported that being 'too busy' or 'worried about many other things' might put them off going to the doctor than either separated or single participants. Separated participants had ~60% higher odds of reporting that arranging transport to go to the doctor's surgery would be a barrier to presentation than married participants (OR = 1.62; 95% CI: 1.36–1.93).

We found a trend suggesting that participants with lower SEP, on both individual and area-based indicators, were more likely to identify barriers to presentation. The trend was particularly strong for emotional barriers. Participants of lower SEP had ~20% higher odds of reporting that feeling 'too embarrassed' might prevent them from going to the doctor than those of higher SEP (Table 3). We found the largest difference for the barrier 'it would be difficult for me to arrange transport to the doctor's surgery' (graduate

Table 2. Recognition of cancer symptoms by socio-demographic group (n = 38 630)

Recognition of symptoms, OR (99% CI)									
	Unexplained lump/swelling	Unexplained persistent pain	Unexplained bleeding	Persistent cough/hoarseness	Change in bowel/bladder habit	Difficulty in swallowing	Change in appearance of mole	Sore that does not heal	Unexplained weight loss
Gender^a									
Men	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Women	1.37* (1.22–1.53)	0.98 (0.92–1.04)	1.50* (1.39–1.61)	1.39* (1.31–1.47)	1.40* (1.30–1.51)	1.32* (1.24–1.40)	1.60* (1.46–1.75)	1.24* (1.17–1.31)	1.33* (1.24–1.43)
Age group (years)^a									
15–34	0.74* (0.64–0.86)	0.88* (0.81–0.96)	0.43* (0.39–0.48)	0.51* (0.47–0.54)	0.40* (0.36–0.44)	0.48* (0.45–0.52)	0.49* (0.43–0.55)	0.49* (0.46–0.53)	0.40* (0.37–0.44)
35–54	0.97 (0.84–1.12)	0.99 (0.92–1.07)	0.73* (0.67–0.81)	0.73* (0.68–0.78)	0.69* (0.62–0.76)	0.74* (0.69–0.80)	0.80* (0.71–0.91)	0.70* (0.65–0.75)	0.73* (0.66–0.80)
55–74	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
75 +	0.57* (0.45–0.71)	0.70* (0.61–0.80)	0.56* (0.48–0.65)	0.73* (0.64–0.83)	0.61* (0.51–0.73)	0.71* (0.62–0.81)	0.45* (0.37–0.54)	0.81* (0.71–0.92)	0.57* (0.48–0.67)
Quintile of area income deprivation^a									
1 (Most affluent)	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
2	0.78 (0.59–1.01)	0.98 (0.87–1.12)	0.98 (0.84–1.16)	0.92 (0.82–1.03)	0.98 (0.82–1.16)	0.95 (0.84–1.08)	0.81 (0.65–1.02)	0.95 (0.85–1.06)	1.08 (0.93–1.25)
3	0.70* (0.55–0.89)	0.95 (0.84–1.07)	0.84* (0.73–0.98)	0.90 (0.81–1.00)	0.83* (0.71–0.97)	0.87* (0.77–0.97)	0.65* (0.53–0.80)	0.98 (0.88–1.09)	0.98 (0.86–1.12)
4	0.52* (0.41–0.67)	0.77* (0.68–0.87)	0.68* (0.58–0.78)	0.77* (0.69–0.85)	0.65* (0.56–0.76)	0.72* (0.65–0.81)	0.45* (0.37–0.55)	0.82* (0.74–0.91)	0.80* (0.70–0.91)
5 (Most deprived)	0.47* (0.37–0.58)	0.70* (0.63–0.79)	0.60* (0.53–0.69)	0.71* (0.64–0.79)	0.56* (0.49–0.65)	0.67* (0.60–0.74)	0.37* (0.31–0.45)	0.74* (0.67–0.81)	0.78* (0.69–0.88)
Education^b									
With degree	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
No degree	0.73* (0.61–0.88)	0.64* (0.58–0.70)	0.70* (0.63–0.78)	0.69* (0.64–0.75)	0.70* (0.62–0.79)	0.77* (0.71–0.84)	0.67* (0.57–0.79)	0.79* (0.73–0.86)	0.74* (0.66–0.82)
Missing	0.38* (0.31–0.46)	0.64* (0.57–0.71)	0.51* (0.45–0.57)	0.60* (0.55–0.66)	0.42* (0.37–0.48)	0.56* (0.51–0.62)	0.24* (0.21–0.29)	0.54* (0.49–0.59)	0.52* (0.46–0.59)
Employment^b									
Employed	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Unemployed	0.70* (0.59–0.83)	0.82* (0.75–0.90)	0.65* (0.59–0.73)	0.79* (0.73–0.86)	0.66* (0.60–0.74)	0.83* (0.78–0.88)	0.64* (0.56–0.73)	0.82* (0.76–0.89)	0.81* (0.73–0.89)
Retired	0.86 (0.69–1.06)	0.98 (0.88–1.10)	0.94 (0.82–1.09)	1.10 (0.99–1.22)	1.06 (0.91–1.24)	1.11* (1.02–1.21)	0.80* (0.67–0.96)	1.15* (1.04–1.28)	1.05 (0.91–1.20)
Missing	0.44* (0.37–0.51)	0.87* (0.80–0.95)	0.60* (0.54–0.66)	0.76* (0.70–0.82)	0.50* (0.45–0.55)	0.68* (0.63–0.72)	0.29* (0.26–0.32)	0.64* (0.59–0.69)	0.63* (0.57–0.69)
Marital status^b									
Married	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Single	0.78* (0.67–0.92)	0.90* (0.82–0.98)	0.73* (0.66–0.80)	0.82* (0.76–0.89)	0.73* (0.65–0.81)	0.84* (0.77–0.91)	0.71* (0.62–0.81)	0.87* (0.80–0.94)	0.75* (0.68–0.83)
Separated	0.97 (0.80–1.16)	0.95 (0.87–1.05)	0.97 (0.85–1.09)	0.92* (0.84–1.00)	0.89 (0.78–1.01)	1.03 (0.93–1.14)	0.97 (0.82–1.14)	0.96 (0.88–1.05)	0.92 (0.82–1.03)
Missing	0.47* (0.40–0.54)	0.89* (0.82–0.97)	0.61* (0.55–0.67)	0.75* (0.69–0.81)	0.49* (0.44–0.54)	0.67* (0.62–0.72)	0.32* (0.28–0.35)	0.62* (0.58–0.67)	0.61* (0.55–0.67)

Abbreviations: CI = confidence interval; OR = odds ratio. All models included: age group, gender and area income deprivation. *P-value < 0.001.
^aThese estimates were derived from a model including age, gender, and area income deprivation. Each model was adjusted for the other two co-variables, respectively.
^bThese estimates were derived from a model including age, gender, and area income deprivation adjustment, as well as one of the three co-variables: marital status, education, employment.

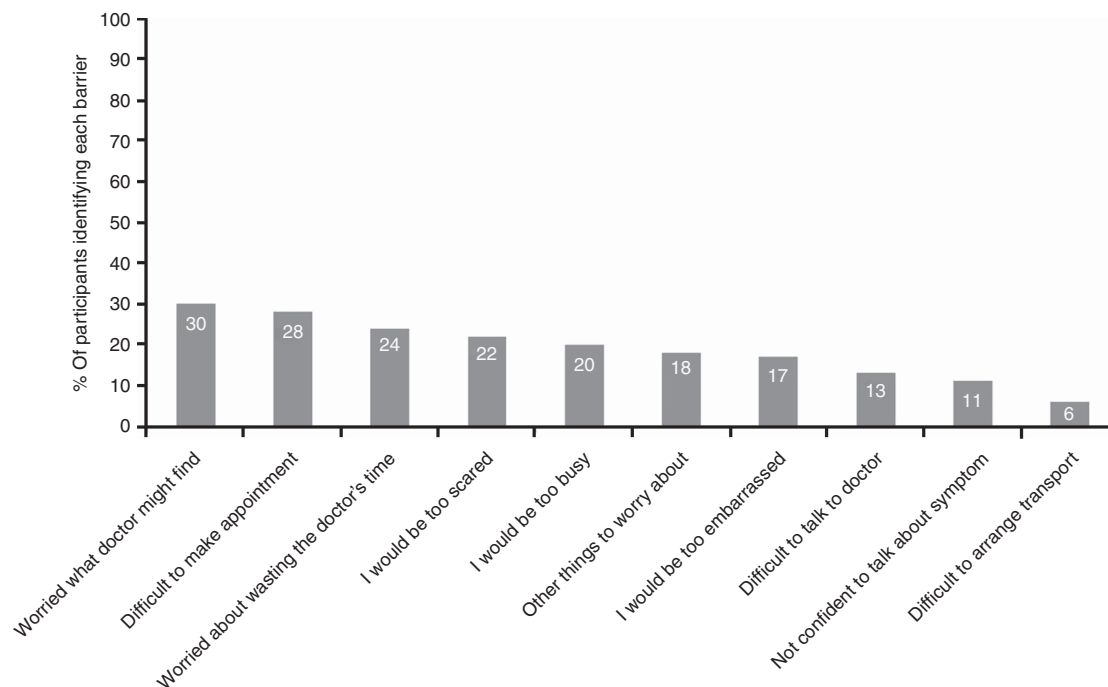


Figure 2. Frequency of reported barriers to symptomatic presentation.

vs non-graduate: OR = 1.34; 95% CI: 1.11–1.61; unemployed vs employed: OR = 1.59; 95% CI: 1.34–1.89; and most deprived areas vs least deprived: OR = 1.51; 95% CI: 1.27–1.88). Less educated participants, the unemployed and those with the highest area income deprivation were, however, less likely to report being ‘too busy’ and ‘worry about many other things’. The results of the unadjusted model were similar (Supplementary Material 4). The sensitivity analysis suggested that the results were unaffected by survey design. We also found no differences in relation to the modes of interviewing—face-to-face and telephone interviews produced similar results.

DISCUSSION

This study highlighted differences in the way that population subgroups recognise cancer symptoms and their reasons to put off going to the doctor. People with low SEP, the youngest and oldest, and those who were single had the lowest cancer awareness, and also found numerous reasons to deter them from seeking medical help. Women had better awareness of cancer symptoms and reported more barriers to help seeking than men.

Strengths and limitations. This is the first study to collate and analyse a large data set on cancer awareness and barriers to symptomatic presentation from local cross-sectional surveys across England. To the best of our knowledge, this is the biggest population-representative study of public cancer awareness. The uniquely large sample allowed us to detect and quantify socio-demographic differences in cancer awareness and barriers with much higher statistical power and precision than any previous study, assess a broader scope of socio-demographic factors, control for potential confounders and conduct comprehensive sensitivity analyses. We used a validated measure of cancer awareness, adjusted our analyses for potential confounders and conducted comprehensive sensitivity analyses. About a quarter of the participants lived in the most deprived quintile of areas of deprivation, a much larger number than in other studies. This means we could provide more robust results in relation to the underprivileged population, with better control for potential

confounders. This is the first study that allowed us to compare the effect of both individual and area-based measures of SEP on cancer symptom awareness and barriers to presentation. It has been suggested to use both individual and area-based measures of socio-economic status in surveys, because they may have different or independent effects on health (Davey Smith *et al*, 1998). Assessing only area-based measures of SEP can lead to poor understanding of which individual characteristics contribute to particular health outcomes, while assessing only individual measures may lead to misunderstanding the role of wider socio-economic context in health (Pickett and Pearl, 2001). The fact that we observed similar effects using both individual and area-based SEP measures made us more confident in our findings.

Possible limitations are that approximately half of the data were collected in surveys that did not use random probability sampling, which could have made the sample less representative. However, when we repeated analyses using data collected from participants selected by random probability sampling only, our results were very similar. Some socio-demographic groups may have a greater propensity to give ‘yes’ responses during interviews (acquiescence bias) (Bowling, 2005). This is unlikely to fully explain the observed results, as the groups who had more ‘yes’ responses in relation to symptom awareness did not give more ‘yes’ responses in relation to barriers. Some socio-demographic groups may have a greater propensity to give ‘socially desirable’ answers in relation to some of the questions about barriers, especially as most data were collected using face-to-face interviews (Bowling, 2005). For example, being ‘too busy’ may be seen as more socially desirable among groups with higher SEP or men (Sullivan, 2008). Potential social desirability and interviewer bias were reduced by reassuring participants of confidentiality and anonymity, and training the interviewers to ensure they appear neutral during data collection. Recognition of symptoms may have been somewhat overestimated, because some participants could have guessed the correct answers to the prompted questions (Robb *et al*, 2009).

Comparison of findings with previous literature. The youngest age group had lower cancer symptom awareness than the middle-aged group, which has been found in previous studies (Brunswick *et al*, 2001; Robb *et al*, 2009). This is perhaps owing to their lower

Table 3. Perception of barriers to presentation by socio-demographic group (n = 38630)

Barriers to symptomatic presentation, OR (99% CI)

	Too embarrassed	Too scared	Not confident to talk	Worry about what GP may find	Worry about other things	Transport difficulties	Too busy	Worry about wasting GP's time	Difficulty talking to GP	Difficulty making appointment
Gender^a										
Men	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Women	1.19* (1.11–1.28)	1.40* (1.31–1.50)	1.21* (1.11–1.32)	1.24* (1.17–1.32)	1.17* (1.08–1.25)	1.11 (0.99–1.25)	0.97 (0.90–1.03)	1.24* (1.16–1.32)	1.14* (1.06–1.24)	1.21* (1.15–1.29)
Age group (years)^a										
15–34	2.07* (1.88–2.28)	1.82* (1.67–1.98)	2.05* (1.83–2.30)	1.51* (1.40–1.63)	2.30* (2.09–2.53)	1.24* (1.06–1.44)	3.07* (2.79–3.38)	1.27* (1.17–1.38)	1.83* (1.64–2.03)	1.37* (1.27–1.49)
35–54	1.43* (1.31–1.57)	1.39* (1.28–1.51)	1.38* (1.23–1.54)	1.21* (1.13–1.30)	1.99* (1.82–2.18)	0.93 (0.80–1.07)	2.56* (2.34–2.80)	1.24* (1.15–1.34)	1.35* (1.22–1.49)	1.38* (1.28–1.48)
55–74	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
75 +	0.91 (0.75–1.09)	0.84* (0.74–0.99)	0.97 (0.77–1.21)	0.86* (0.75–0.99)	0.71* (0.57–0.87)	2.30* (1.87–2.82)	0.55* (0.44–0.69)	0.81* (0.70–0.95)	0.83 (0.67–1.03)	0.82* (0.71–0.95)
Quintile of area income deprivation^a										
1 (Most affluent)	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
2	1.12 (0.97–1.29)	1.00 (0.88–1.14)	1.09 (0.92–1.30)	1.09 (0.97–1.22)	0.89 (0.78–1.02)	1.35* (1.05–1.74)	0.95 (0.83–1.08)	1.01 (0.89–1.14)	1.11 (0.94–1.31)	1.06 (0.94–1.20)
3	1.06 (0.93–1.22)	1.00 (0.89–1.13)	1.09 (0.92–1.28)	1.04 (0.94–1.16)	0.89 (0.79–1.01)	1.49* (1.18–1.88)	0.92 (0.82–1.04)	0.91 (0.82–1.03)	1.15 (0.99–1.33)	1.04 (0.93–1.16)
4	1.14 (0.99–1.30)	1.09 (0.97–1.23)	1.11 (0.95–1.30)	1.14* (1.02–1.27)	0.86* (0.76–0.98)	1.52* (1.21–1.92)	0.82* (0.72–0.92)	0.92 (0.82–1.03)	1.14 (0.98–1.32)	1.07 (0.96–1.19)
5 (Most deprived)	1.22* (1.08–1.39)	1.09 (0.97–1.22)	1.08 (0.93–1.25)	1.12* (1.02–1.25)	0.78* (0.69–0.87)	1.51* (1.27–1.88)	0.73* (0.65–0.81)	0.89* (0.80–0.99)	1.08 (0.94–1.24)	1.03 (0.93–1.14)
Education^b										
With degree	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
No degree	1.20* (1.09–1.33)	1.24* (1.13–1.35)	1.39* (1.22–1.58)	1.18* (1.09–1.28)	0.79* (0.72–0.87)	1.34* (1.11–1.61)	0.61* (0.56–0.67)	1.02 (0.94–1.11)	1.13* (1.01–1.27)	0.98 (0.90–1.06)
Missing	1.25* (1.11–1.40)	1.01 (0.91–1.13)	2.15* (1.87–2.47)	1.16* (1.05–1.27)	1.58* (1.42–1.75)	2.25* (1.85–2.74)	1.25* (1.13–1.38)	0.96 (0.87–1.05)	1.57* (1.38–1.78)	1.25* (1.14–1.37)
Employment^b										
Employed	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Unemployed	1.23* (1.11–1.35)	1.15* (1.06–1.26)	1.30* (1.16–1.46)	1.13* (1.04–1.22)	0.88* (0.80–0.97)	1.59* (1.34–1.89)	0.51* (0.46–0.57)	0.99 (0.91–1.08)	1.24* (1.11–1.38)	0.87* (0.81–0.95)
Retired	0.94 (0.82–1.08)	0.83* (0.73–0.94)	0.87 (0.74–1.04)	0.85* (0.76–0.94)	0.58* (0.50–0.67)	1.35* (1.09–1.67)	0.34* (0.29–0.40)	0.95 (0.85–1.07)	0.81* (0.69–0.94)	0.76* (0.69–0.85)
Missing	1.17* (1.06–1.28)	0.86* (0.79–0.94)	1.76* (1.58–1.97)	1.02 (0.94–1.10)	1.70* (1.56–1.85)	2.14* (1.91–2.60)	1.35* (1.24–1.45)	0.95 (0.87–1.03)	1.49* (1.35–1.65)	1.20* (1.11–1.29)
Marital status^b										
Married	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Single	1.19* (1.08–1.31)	1.22* (1.11–1.33)	1.34* (1.19–1.52)	1.11* (1.03–1.21)	0.87* (0.79–0.97)	1.37* (1.15–1.64)	0.84* (0.76–0.93)	0.94 (0.85–1.02)	1.28* (1.14–1.43)	0.93 (0.86–1.02)
Separated	0.97 (0.87–1.09)	1.08 (0.97–1.19)	1.20* (1.04–1.39)	1.07 (0.98–1.17)	0.91 (0.81–1.03)	1.62* (1.36–1.93)	0.83* (0.73–0.93)	0.99 (0.90–1.09)	1.26* (1.11–1.44)	1.08 (0.98–1.18)
Missing	1.15* (1.05–1.27)	0.93 (0.85–1.02)	1.89* (1.69–2.11)	1.07 (0.99–1.16)	1.84* (1.69–2.01)	2.14* (1.84–2.49)	1.69* (1.55–1.84)	0.98 (0.89–1.06)	1.61* (1.45–1.79)	1.28* (1.18–1.39)

Abbreviations: CI = confidence interval; GP = general practitioner/doctor; OR = odds ratio. All models included: age group, gender and area income deprivation. *P-value < 0.001.
^aThese estimates were derived from a model including age, gender and area income deprivation. Each model was adjusted for the other two co-variables, respectively.
^bThese estimates were derived from a model including age, gender and area income deprivation adjustment, as well as one of the three co-variables: marital status, education employment.

risk of being diagnosed with cancer, or because they are less likely than older people to have the experience of cancer among peers or relations. We also found that the oldest age group had lower awareness of cancer symptoms than the middle-aged group. Lumps, swellings and skin changes are common problems among the elderly, and therefore might not be perceived as a serious health threat (Bentley, 2003). Persistent pain is common among the over-75 age group owing to conditions such as osteoarthritis, but is underreported (Jakobsson and Hallberg, 2002). Older people may believe that pain is an inevitable effect of the ageing process.

The oldest age group was least likely to report barriers to seeking help, expect for difficulties in arranging transport to the doctor's surgery. This contrasts with the findings of a study in East London, which found that women aged 65+ years were more likely to report embarrassment, worry about wasting the doctor's time, fear and too many other things to worry about than younger women (Forbes *et al*, 2010). This may reflect the inner city setting of that study, which may not have been generalisable to all of England. However, that study, similar to ours, found that older people were more likely to have difficulty in arranging transport. Sensory and physical impairments may prevent them from driving or using public transport (Wagner *et al*, 2011), making them dependent on others for transport needs.

Cancer awareness was higher in women than men. Health is often perceived as a female domain, given that women have more contact with health services, because of their reproductive role and cultural expectations of caring for others. Previous studies reported higher cancer awareness in women than men (Brunswick *et al*, 2001; Robb *et al*, 2009). However, unlike other studies, we found no gender differences in recognition of 'unexplained, persistent pain'. This is in line with a recent systematic review that found no evidence that pain perception and pain sensitivity differ between men and women (Racine *et al*, 2012), so once pain is experienced both genders may attribute it to a potential health threat, such as cancer.

Women more frequently reported barriers to presentation, especially fear and embarrassment. Robb *et al* (2009), on the other hand, found no significant gender differences in reporting of barriers, which may be because that study was smaller and lacked power to show a statistically significant difference. Men may be culturally less willing to admit that they experience some barriers, in particular, embarrassment, fear or worry, perhaps perceiving this to be emasculating (Evans *et al*, 2005). Men are less frequent users of health services (Elliott *et al*, 2011), even after allowing for more consultations for reproductive health issues in women (Green and Pope, 1999), which suggests that they do indeed experience barriers to symptomatic presentation. It is possible that the CAM questionnaire does not measure those barriers that particularly affect men.

Single participants were least likely to recognise cancer symptoms, which is in agreement with previous findings (Brunswick *et al*, 2001; Robb *et al*, 2009). Our novel finding was that this group was also more likely to report barriers than married or separated participants. A possible explanation is that partners may be more likely to notice physical changes and encourage help seeking (Kaplan and Kronick, 2006). People with partners may be more likely to talk about their symptoms with others, which may motivate them to seek help (Burgess *et al*, 1998). Being single may also be a marker for low levels of social support, which has been associated with patient delay in presentation (Sundararajan *et al*, 2004).

Participants with lower SEP had a tendency to recognise fewer cancer symptoms. Most previous studies reported this trend (Brunswick *et al*, 2001; Robb *et al*, 2009), depending on which SEP measures were used. Our study and Brunswick *et al* (2001) found that having a degree or >15 years of full-time education significantly increased cancer awareness, which was not reported in the study by Robb *et al* (2009). Brunswick *et al* (2001) found no significant differences in cancer awareness of unskilled workers

and those in professional or skilled manual occupations, although there was a difference between unskilled and intermediate/small employers. Robb *et al* (2009) observed highly significant differences between all occupational groups. These inconsistencies may be owing to lack of statistical power of the studies or potential confounders, which have not been included in analyses. Our study showed robust evidence that recognition of each symptom gradually decreased with each quintile of area income deprivation, which was significant after controlling for confounders. We also showed that the unemployed had low cancer awareness, which none of the previous studies assessed. The underprivileged tend to have less health-protecting resources in their environment, such as access to adequate nutrition or health services (Adler and Rehkopf, 2008). They may be more likely to interpret symptoms as 'normal' because of limited access to health information, linked with lack of education (Brunswick *et al*, 2001) or due to their unhealthy lifestyle (Dixon-Woods *et al*, 2006).

Participants with lower SEP reported increased worry about what the doctor might find and embarrassment. Fear of cancer and fatalistic beliefs about cancer prevention are common among underprivileged people, especially those with low educational attainment (Powe and Finnie, 2003). The underprivileged may experience complex socio-cultural difficulties, such as feeling intimidated by health-care professionals, or perceive social distance owing to the difference in income and social status between themselves and their doctor (Dixon-Woods *et al*, 2006). On the other hand, participants with higher SEP most frequently reported that being too busy or worrying about many other things might prevent them from seeking medical help. Those with high career aspirations may be under pressure to work long hours and more readily accept additional work responsibilities, which may limit their opportunities to engage in health preventive behaviour. However, it may also be part of the professional narrative of high status groups who are 'Income Rich, Time Poor' and subjective experience of 'busyness', which is commonly associated with status distinction and affluence (Sullivan, 2008).

Implications. A guiding principle of the NHS Cancer Plan (Department of Health, 2000), and every subsequent national strategy for cancer, is that early cancer detection and diagnosis saves lives, because treatments are most likely to be effective in people who are diagnosed at an earlier stage. Public health campaigns, aimed at encouraging early presentation and down-staging cancer, could be more targeted to specific population groups and tailored according to their needs. Our study provided the most robust evidence on socio-demographic differences in cancer awareness and barriers to help seeking, required to improve targeting of these campaigns. More specifically, men might benefit more from educational campaigns aimed at increasing their awareness of cancer symptoms. Psychological campaigns aimed at alleviating cancer-related fears and embarrassment in relation to seeking help may be more beneficial for women. Policy to promote earlier symptomatic presentation should also include strategies to promote confidence to discuss potential symptoms, and allay embarrassment among the underprivileged and people with low levels of social support. We need to ensure that these groups, and older people, have appropriate and affordable transport options to reach health services. While it is important to ensure that younger people are equipped with the knowledge and skills to seek help promptly, encouraging health service use among those at lowest risk of cancer may raise anxiety levels and increase burden on health services at the expense of those at higher risk.

Our study suggests that different socio-demographic groups have different levels of cognitive and attitudinal readiness to seek medical help, which need to be addressed to tackle inequalities in access to services. This is in line with the Department of Health's *Improving Outcomes: A Strategy for Cancer*, which aims to reduce

inequalities in cancer services and outcomes by promoting early diagnosis and optimal treatments among the underprivileged (Department of Health, 2011). However, tackling the problem of health inequalities requires more complex solutions that go beyond simply increasing access to services. In countries with universal health-care system, such as England, access is free at the point of service, but this does not mean that all groups can use services with equal ease (Dixon-Woods *et al*, 2006). People with low SEP may lack the skills necessary to negotiate their ways to use the health services (Dixon-Woods *et al*, 2006). Therefore, going to poor communities to raise their cancer awareness and reassuring people that early detection saves lives may be a better way for health-care professionals to reach the underprivileged. Another approach is to use narratives of cancer survivors from poor communities in adverts, promoting early presentation. This may be more helpful than using images of doctors listing the possible symptoms of cancer, which might be difficult to relate to.

The 'Be Clear on Cancer' campaigns, launched in England in 2010, aim to promote earlier diagnosis and increase public awareness of symptoms of different types of cancer (Cancer Research UK, 2011). There have been promising early results. The first national lung campaign suggested better recognition of persistent cough as an early cancer symptom, along with a shift towards an early-stage distribution of non-small cell lung cancer, and increase in surgical resection rate for patients diagnosed during the campaign in comparison with the same period the previous year (Ironmonger *et al*, 2014). High media coverage of breast cancer in comparison with other most common cancers (Konfortion *et al*, 2014) could explain why over 90% of our participants recognised an unexplained lump as a possible symptom. Other types of cancer require more media attention and targeted campaigns to help people recognise the early symptoms more effectively.

Future research should explore whether cancer symptom awareness is directly or indirectly associated with cancer survival, and what are the underlying mechanisms of this interaction. It is possible that the mechanism could be delayed presentation, which could contribute to advanced-stage diagnosis and poor cancer survival. This hypothesis has been tested in the ongoing NAEDI research projects (Cancer Research UK, 2011). Our study quantified the socio-demographic differences in cancer awareness and barriers to presentation, and suggested how to use these to better target health campaigns. However, future studies should pilot the targeted campaigns and determine whether they are cost-effective before implementing them nationally. Finally, understanding the reasons why people in our sample identified certain barriers, for example, why people worry about wasting the doctor's time, could further improve the effectiveness of future campaigns. Our findings could contribute to improving cancer survival in England to match the best in Europe by helping to develop targeted campaigns promoting early presentation of cancer symptoms.

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CONFLICT OF INTEREST

The authors declare no conflict of interest.

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